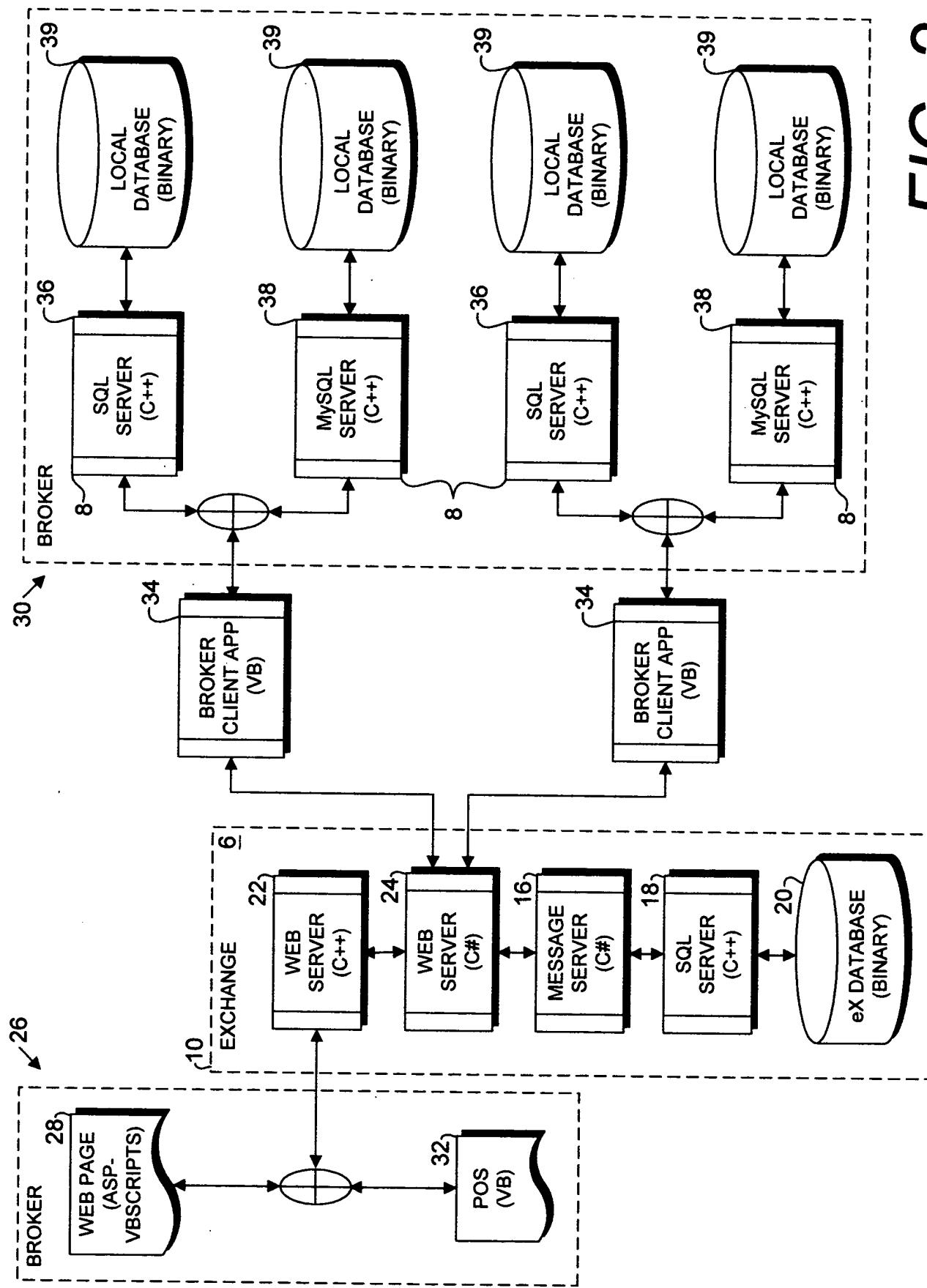


FIG. 1

FIG. 2



RULE	EFFECTS	WHERE	TYPE
Show my ticket group(s) everywhere	My Tickets	Everywhere	Show Mode
Show my ticket group(s) on my website	My Tickets	My Website	Show Mode
Don't show my ticket group(s) on my website	My Tickets	My Website	Show Mode
Show my ticket group(s) on this broker's website	My Tickets	Others Website	Show Mode
Don't show my ticket group(s) on this broker's website	My Tickets	Others Website	Show Mode
Show my ticket group(s) on my eXchange	My Tickets	My eXchange	Show Mode
Don't show my ticket group(s) on my eXchange	My Tickets	My eXchange	Show Mode
Show my ticket group(s) on this broker's eXchange	My Tickets	Others eXchange	Show Mode
Don't show my ticket group(s) on this broker's eXchange	My Tickets	Others eXchange	Show Mode
Show this broker's ticket group(s) on my website	Others Tickets	My Website	Show Mode
Don't show this broker's ticket group(s) on my website	Others Tickets	My Website	Show Mode
Show this broker's ticket group(s) on my eXchange	Others Tickets	My eXchange	Show Mode
Don't show this broker's ticket group(s) on my eXchange	Others Tickets	My eXchange	Show Mode
Markup my ticket group(s) on my website	My Tickets	My Website	Markup
Markup this broker's ticket group(s) on my website	Others Tickets	My Website	Markup
Only show my ticket group(s) on my website	My Tickets/Others Tickets	My Website	Show Mode
Only show my ticket group(s) on my eXchange	My Tickets/Others Tickets	My eXchange	Show Mode
Don't show any ticket group(s) on my website	My Tickets/Others Tickets	My Website	Show Mode
Don't show any ticket group(s) on my eXchange	My Tickets/Others Tickets	My eXchange	Show Mode
Only show my ticket group(s) on my website (Qty Limited)	My Tickets/Others Tickets	My Website	Show Mode

FIG. 3

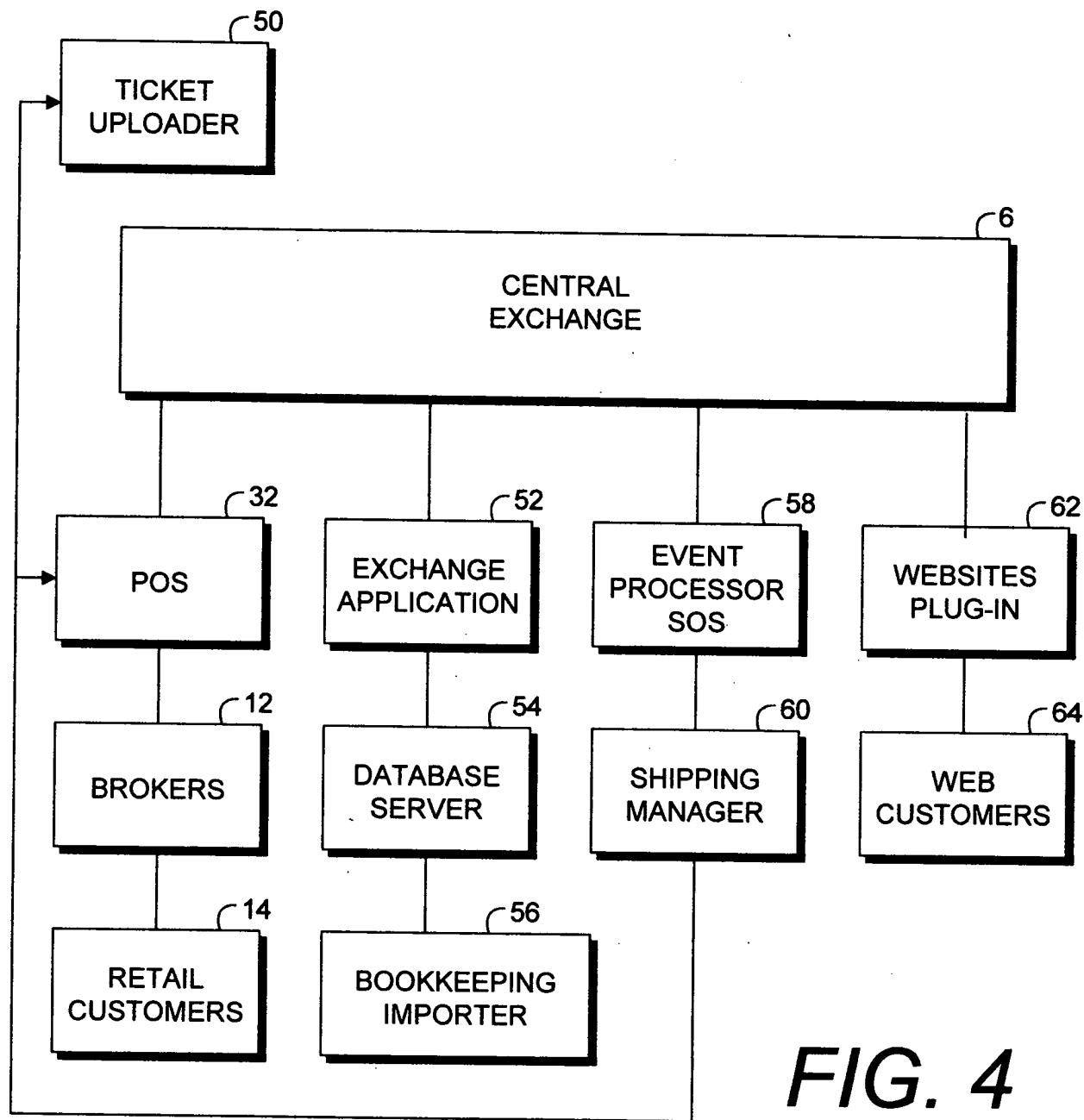


FIG. 4

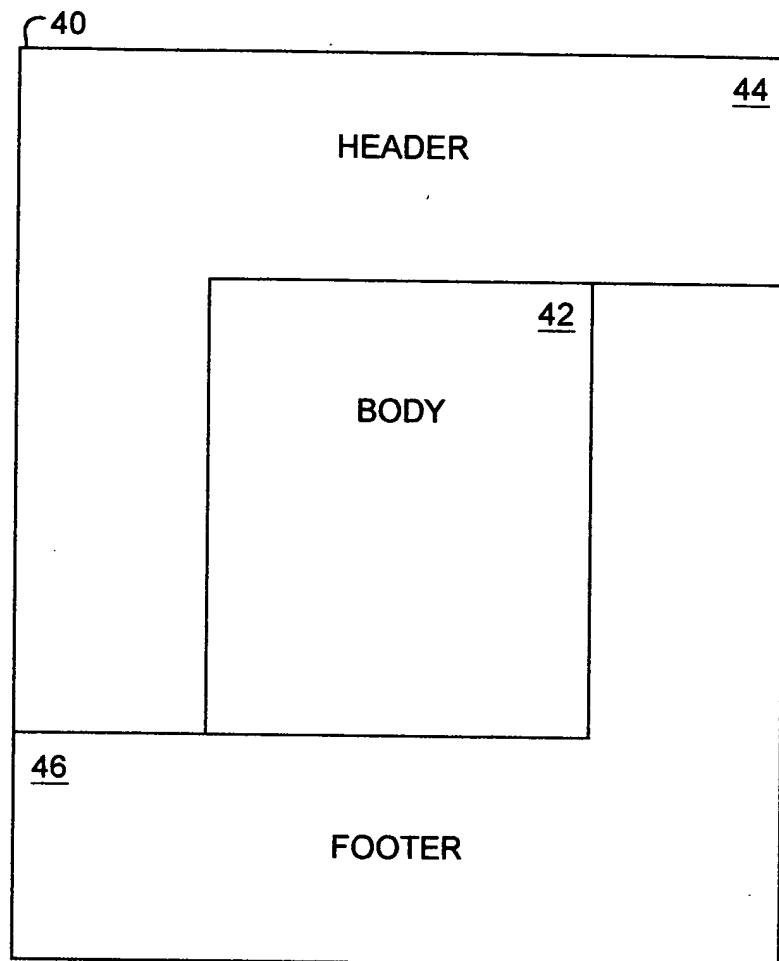


FIG. 5

Ultra:

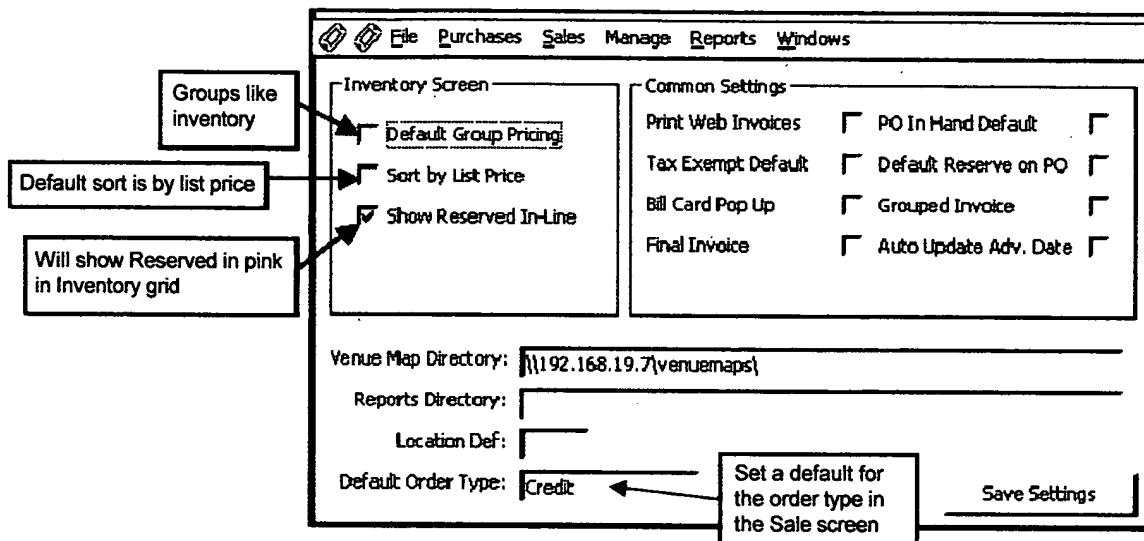


FIG. 11

Enterprise:

Inventory Screen

Default Group Pricing

Sort by List Price

Show Reserved In-List

Venue Map Path:

Report Path:

TicketsNow Path:

Fax Auth. Comments:

Broker Information

Name:

Address:

City:

State: Zip Code:

Phone #:

Fax #:

Show this info on invoices

Customer Requirements

Upper Case Last Name

Fax City

E-Mail Referral

Print Web Invoices Auto Complete Sales

Tax Exempt Default Bill Card pop up

Grouped Invoice

Edit Handling Fee

Handling Default:

Cust Fax on Invoices

Cust P2 on Invoices

Cust Ccl on Invoices

Handling Text:

Notify me about new Enterprise versions

Left:
Right:
Top:
Bottom:

Save

Notify me about new Enterprise versions

FIG. 12

Purchases

1. New PO

Complete this portion first, contains payment method

Click the "Select Events" button
*TIP: for adding a season of tickets, multiple events with the same venue can be selected and taken into the PO at once, in this instance, do a broad search

After searching for the desired Event, highlight the event(s) and Select "Add to PO"

Type in portion of search criteria for customer, Select "Add/Search"

Select the correct customer from the results by double clicking on the line, this will move the customer info into the PO

Select "Odd/Even" for venues where seat # skip

"Overs" allows you to split the cost of the tickets... i.e. Tickets are bought for a total cost of \$50 (\$40 is due to a credit card and \$10 is due to the person as an "over"). This would break the payments through QuickBooks into a \$40 liability to the credit card and \$10 as an "over".

When complete select "Save"

FIG. 13

2. Search POs

Enter
search
criteria to
locale
Purchase
Order

FIG. 14

3. Create Mass PO Tickets

Event Sales Inventory

Search/Event Selection

Headliner:	NHL All Star Game (NHL)	<input type="checkbox"/> Show Expired
Event:	02/01/03 TBA 2003 NHL All Star Saturday Only	<input type="checkbox"/> Venue Map [F2]
Venue:	NATIONAL CENTER	
Event Date:	2/11/03	Event Search

Section: E **Seating Desc:**
Row: **Confirmation #:**
First Seat: **Fee:** **List Price:**
Quantity: 1 Odd/Even **Cost:** **Buyer Owner:**
 In Hand Web **Item Status:** OPEN
 Wholesale Exchange **Location:**
Ticket Buyer:

[Close](#) [Create and Add to Mass PO](#)

When view has been complete, Select "Create and Add to Mass PO"

Elia Purchases Sales Manage Reports Windows Help

5 rows								
Section	Row	Seat	Event	Event Date	Cost	Overs	Sold For	
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00	<input type="checkbox"/> Edit
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00	<input type="checkbox"/> Edit
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00	<input type="checkbox"/> Edit
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00	<input type="checkbox"/> Edit
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00	<input type="checkbox"/> Edit

[Edit](#)
 [Dynamic](#)

[Update Selected Rows](#)
[Delete Selected Rows](#)
[Refresh](#)

Customer Information

ID: <input type="text"/>	First/Last Name: <input type="text"/> <input type="text"/>	Phone: <input type="text"/> <input type="text"/>	Payment Type: <input type="text"/> <input type="checkbox"/> Credit Card
Company: <input type="text"/>	Address: <input type="text"/>	Phone: <input type="text"/> <input type="text"/>	Check No: <input type="text"/>
City, State, Zip: <input type="text"/> <input type="text"/>	Phone: <input type="text"/> <input type="text"/>	Total PO Amount: <input type="text"/> \$0.00	Reference No: <input type="text"/>
Phone: <input type="text"/> <input type="text"/>	Date of Birth: <input type="text"/> <input type="text"/>	Location: <input type="text"/>	Representative: <input type="text"/> Jenny
History: <input type="text"/>	Clear: <input type="button"/>	Add/Search (F5): <input type="button"/>	Purchase Date: 1/22/2003

Please verify the Purchase Date to ensure accurate accounting numbers.

[Purchase \[F10\]](#) [Close](#) [Select Tickets](#)

Select "Yes" to sell the tickets now. You will then be taken to the Sales, Inventory screen

Sell Tickets?

Would you like to add these tickets to your shopping cart to sell them now?

[Yes](#)

[No](#)

FIG. 15

4. Mass PO

Use to search for Mass POs, Advanced Quotes or Cancelled POs.

File	Purchases	Sales	Manage	Reports	Windows
H addliner: Ellen Degeneres (Concerts) <input type="button" value="▼"/> D ate: <input type="text"/> <input type="button" value="Search"/> <input type="button" value="Show Expired"/> <input type="button" value="Consignments"/> <input type="button" value="All Sold"/> <input type="button" value="Expired"/> <input type="button" value="Row Selection"/> <input type="button" value="Section"/> <input type="button" value="Row"/>					
F ound Events: 1 <input type="text"/> <input type="button" value="▼"/>					
<input type="button" value="List"/> <input type="button" value="Wholesale"/> <input type="button" value="Section:"/> <input type="text"/> <input type="button" value="Location:"/> <input type="text"/> <input checked="" type="checkbox"/> In Hand <input type="button" value="Category:"/> <input type="text"/> <input type="button" value="Update Cat"/> <input type="button" value="Clear"/> <input type="button" value="Update Selected"/> <input type="button" value="Add to Exchange"/> <input type="button" value="Unshare"/> <input type="button" value="Add to PO"/> <input type="button" value="Venue Map [F2]"/>					
T icket Count: 8 <input type="text"/> <input type="button" value="Venue"/> <input type="button" value="Event Date"/> <input type="button" value="Cat"/> <input type="button" value="Section"/> <input type="button" value="Row"/> <input type="button" value="Seat"/> <input type="button" value="List"/> <input type="button" value="Loc"/> <input type="button" value="Seat"/> <input type="button" value="List"/> <input type="button" value="Loc"/> <input type="button" value="Seat"/> <input type="button" value="List"/> <input type="button" value="Loc"/>					
<input type="button" value="In"/> <input type="button" value="Loc"/> <input type="button" value="Event"/> <input type="button" value="Venue"/> <input type="button" value="Event Date"/> <input type="button" value="Cat"/> <input type="button" value="Section"/> <input type="button" value="Row"/> <input type="button" value="Seat"/> <input type="button" value="List"/> <input type="button" value="Loc"/> <input type="button" value="Seat"/> <input type="button" value="List"/> <input type="button" value="Loc"/> <input type="button" value="Seat"/> <input type="button" value="List"/> <input type="button" value="Loc"/>					

FIG. 16

5. Advanced Quotes

• Review Sold Tickets on Advanced Quotes										
Taxes										
Find PO's (CTRL+F) ... Print PO (CTRL+P) ... View PO (CTRL+V) ... View Mass PO (CTRL+M)										
PO	Event	Event Date	Venue	Avg Face	Avg Cast	Avg Add'l	Section	Row	Seat	Customer
40547	Dallas Cowboys vs New England Patriots	11/24/2002	Texas Stadium	\$0.00	\$0.00	\$0.00	SEC 0	38	37	105106 Robert Marshall
44177	George Strait	2/28/2003	Freedom Hall [Center]	\$0.00	\$0.00	\$0.00	SEC 11	6	7	07-08 TICKETMASTER TICKET
40325	Hairspray	12/13/2002	Natl Simon Theatre	\$0.00	\$0.00	\$0.00	SEC 6	1	1	10-11 TICKETMASTER TICKET
42197	Phish	2/18/2003	Pepsi Center [End]	\$0.00	\$0.00	\$0.00	SEC 11	1	1	10-11 PHISH FAN CLUB
42123	Phish	2/20/2003	Pepsi Center [End]	\$0.00	\$0.00	\$0.00	SEC 11	1	1	10-11 PHISH FAN CLUB
42123	Phish	2/21/2003	Pepsi Center [End]	\$0.00	\$0.00	\$0.00	SEC 11	1	1	10-11 PHISH FAN CLUB
38320	Rolling Stones	10/12/2002	Ford Field [Stones]	\$0.00	\$0.00	\$0.00	SEC 27	105	31	01-10 TICKETMASTER TICKET
43017	St Louis Rams vs San Diego Chargers	12/20/2002	Edward Jones Dome	\$0.00	\$0.00	\$0.00	SEC 20	1	1	04-05 NICK METZGER

Ability to Search for a
particular PO, Print the PO
and view the PO

* For tickets sold on an Advanced Quote, PO must be complete for accounting purposes.

FIG. 17

6. PO Queue

Contains queued data from Non-Real Time sales off the Exchange, which can be edited and matched against an event and then completed into a Completed PO.

File	Purchases	Sales	Manage	Reports	Products																
Search																					
Event		Event Date:																			
Venue:		Assigned To:	UNASSIGNED ▾																		
Queued Purchase Orders: Double Click to Edit <table border="1" style="margin-left: 10px;"> <tr> <td>Assigned To</td> <td>Ref No</td> <td>Inv ID</td> <td>Event</td> <td>Venue</td> <td>Event Date - Time</td> <td>Odd</td> <td>Selling</td> <td>Qty</td> <td>Cost</td> <td>Fees</td> <td>Sold For</td> <td>Purchased From</td> </tr> </table>						Assigned To	Ref No	Inv ID	Event	Venue	Event Date - Time	Odd	Selling	Qty	Cost	Fees	Sold For	Purchased From			
Assigned To	Ref No	Inv ID	Event	Venue	Event Date - Time	Odd	Selling	Qty	Cost	Fees	Sold For	Purchased From									
Events <table border="1" style="margin-left: 10px;"> <tr> <td>Event:</td> <td>Event Date:</td> <td>4/7/2003</td> <td>Start:</td> <td></td> <td></td> <td>Search</td> <td>Add Event</td> </tr> <tr> <td>Venue:</td> <td>City:</td> <td></td> <td>Show Expired:</td> <td>✓</td> <td></td> <td>Clear</td> <td></td> </tr> </table>						Event:	Event Date:	4/7/2003	Start:			Search	Add Event	Venue:	City:		Show Expired:	✓		Clear	
Event:	Event Date:	4/7/2003	Start:			Search	Add Event														
Venue:	City:		Show Expired:	✓		Clear															
Events <table border="1" style="margin-left: 10px;"> <tr> <td>Event:</td> <td>Venue</td> <td>Event Date</td> <td>Event Time</td> <td>City & State</td> <td>Event ID</td> </tr> <tr> <td>DNT FrameworkTV Video Music Awards</td> <td>Guilded Entertainment</td> <td>04/07/03</td> <td>8:00 PM</td> <td>Nashville, TN</td> <td>222105</td> </tr> </table>						Event:	Venue	Event Date	Event Time	City & State	Event ID	DNT FrameworkTV Video Music Awards	Guilded Entertainment	04/07/03	8:00 PM	Nashville, TN	222105				
Event:	Venue	Event Date	Event Time	City & State	Event ID																
DNT FrameworkTV Video Music Awards	Guilded Entertainment	04/07/03	8:00 PM	Nashville, TN	222105																

FIG. 18

Sales 1. Pending Pre Orders
File Purchases Sales Manage Reports Windows

FIG. 19

2. Order Completion

Sort By Invoice #		Filter Status ALL		Payments Edit Set		Edit Set		Print PO				
Orders		Order Detail										
Orders to Complete		Status	Ship Date	Company	First Name	Last Name	Total	Payment	Shipping	Sales Rep	Tracking #	Comments
OPEN	282	11/20/01/02	TSI	DAVE	RING		\$200.00	Credit Card	FedEx Two Day	Dave		
OPEN	284	11/20/01/02	TSI	DAVE	RING		\$90.00	Cash	WIC/Call	Dave		include map
OPEN	285	11/20/01/02	TSI	DAVE	RING		\$216.00	Credit Card	FedEx International	stolen		
OPEN	286	11/21/01/02	MOVIE STAR	KYVIN	SPACEY		\$125.00	Cash	FedEx Standard	JK		
OPEN	287	11/22/01/02	HAMMERU	STEVE	KAMINSKI		\$615.00	Deposit	FedEx Priority	JK		
OPEN	288	11/27/01/02	TSI	DAVE	RING		\$425.00	Multiple	FedEx Standard	Dave		
OPEN	289	12/02/01/02	TSI	DAVE	RING		\$880.00	Credit Card	FedEx Saturday	Dave		
OPEN	291	12/02/01/02	TSI	MA	BROKER		\$940.00	Credit Card	FedEx Two Day	Dave		
OPEN	292	12/13/01/02	TSI	DAVE	RING		\$10.00	AR	FedEx Priority	Dave		
OPEN	297	12/10/01/02	TICKET	JEFF	JULIAN		\$1,710.00	Credit Card	FedEx Standard	Dave		
OPEN	298	12/12/01/02	TSI	DAVE	RING		\$210.00	Multiple	FedEx Priority	Dave		
OPEN	301	12/12/01/02	TSI	DAVE	RING		\$956.25	Multiple	FedEx Standard	Dave		
OPEN	302	12/12/01/02	TSI	DAVE	RING		\$576.50	Multiple	FedEx Saturday	Dave		
OPEN	306	01/02/01/03	TICKETS.COM	TICKETS	COM		\$175.00	Multiple	FedEx Express	JK		
OPEN	307	01/02/01/03	TSI	DAVE	RING		\$382.00	Deposit	US Mail	Dave		
OPEN	311	01/09/01/03	ROCK QUARRY	STONE	ROCK		\$61.95	Cash	Counter			
OPEN	312	01/10/01/03	TSI	DAVE	RING		\$131.25	Deposit	FedEx Priority	Dave		
OPEN	314	01/15/01/02	TSI	DAVE	RING		\$40.00	Credit Card	FedEx International	Dave		
OPEN	317	01/22/01/03	TSI	DAVE	RING		\$1,575.00	Deposit	FedEx Priority	Dave		
OPEN	318	01/22/01/03	TSI	DAVE	RING		\$630.00	Credit Card	FedEx Priority	Dave		
OPEN	319	01/22/01/03	TSI	DAVE	RING		\$574.10	Deposit	FedEx Priority	Dave		
OPEN	320	01/22/01/03	TSI	DAVE	RING		\$225.00	Credit Card	FedEx Standard	Dave		
OPEN	321	01/22/01/03	TSI	DAVE	RING		\$9.00	Deposit	FedEx Saturday	Dave		
OPEN	322	01/22/01/03	TSI	DAVE	RING		\$337.05	Deposit	Counter	Dave		

4 | 1

Print Grid Hide/Notes Complete

Print Close

Print PO Close

Completed Report

FIG. 20

FIG. 22

User: <input type="text" value="jerry"/>	<input type="button" value="PD"/>	<input type="button" value="Tickets"/>	<input type="button" value="Sell[F10]"/>	<input type="button" value="Print Invoice[F4]"/>	<input type="button" value="Reserve"/>	<input type="button" value="Class"/>	<input type="button" value="View Venue Map"/>	<input type="button" value="Purch ID: []"/>																																																																																																
<table border="1"> <tr> <td colspan="2">Customer Information</td> <td colspan="2">Order</td> <td colspan="2">History[F5]</td> <td colspan="2">Add CCards [F9]</td> </tr> <tr> <td>First Name:</td> <td>Mi:</td> <td>State:</td> <td>Zip Code:</td> <td>Add</td> <td>Address</td> <td>Add Addresses</td> <td></td> </tr> <tr> <td>Last Name:</td> <td></td> <td>Fax:</td> <td>FedEx/DoD:</td> <td>Update</td> <td>Order</td> <td>Complete Order</td> <td></td> </tr> <tr> <td>Phone:</td> <td></td> <td>Email:</td> <td></td> <td colspan="4">Clear</td> </tr> <tr> <td>Alt Phone:</td> <td></td> <td>Comments:</td> <td></td> <td colspan="4"></td> </tr> <tr> <td>Cell Phone:</td> <td></td> <td>OutType:</td> <td><input checked="" type="checkbox"/> Mailing List</td> <td colspan="4"></td> </tr> <tr> <td>Company:</td> <td></td> <td>Referrer:</td> <td></td> <td colspan="4"></td> </tr> <tr> <td>Address 1:</td> <td></td> <td>Payment:</td> <td><input checked="" type="checkbox"/> est</td> <td>Order Type:</td> <td colspan="3"></td> </tr> <tr> <td>Address 2:</td> <td></td> <td></td> <td></td> <td></td> <td colspan="3"></td> </tr> </table>									Customer Information		Order		History[F5]		Add CCards [F9]		First Name:	Mi:	State:	Zip Code:	Add	Address	Add Addresses		Last Name:		Fax:	FedEx/DoD:	Update	Order	Complete Order		Phone:		Email:		Clear				Alt Phone:		Comments:						Cell Phone:		OutType:	<input checked="" type="checkbox"/> Mailing List					Company:		Referrer:						Address 1:		Payment:	<input checked="" type="checkbox"/> est	Order Type:				Address 2:																															
Customer Information		Order		History[F5]		Add CCards [F9]																																																																																																		
First Name:	Mi:	State:	Zip Code:	Add	Address	Add Addresses																																																																																																		
Last Name:		Fax:	FedEx/DoD:	Update	Order	Complete Order																																																																																																		
Phone:		Email:		Clear																																																																																																				
Alt Phone:		Comments:																																																																																																						
Cell Phone:		OutType:	<input checked="" type="checkbox"/> Mailing List																																																																																																					
Company:		Referrer:																																																																																																						
Address 1:		Payment:	<input checked="" type="checkbox"/> est	Order Type:																																																																																																				
Address 2:																																																																																																								
<table border="1"> <tr> <td colspan="2">Credit Cards</td> <td colspan="2">Shipping Addresses</td> <td colspan="2">Charge Prices</td> <td colspan="2">Pricing</td> </tr> <tr> <td>Card Type:</td> <td>Number:</td> <td>Exp:</td> <td>Description:</td> <td>Desc:</td> <td>Name:</td> <td>Company:</td> <td>Address:</td> </tr> <tr> <td colspan="2"> <input type="button" value="1"/> <input type="button" value="2"/> <input type="button" value="3"/> </td> <td colspan="2"> <input type="button" value="4"/> <input type="button" value="5"/> <input type="button" value="6"/> </td> <td colspan="2"> <input type="button" value="7"/> <input type="button" value="8"/> <input type="button" value="9"/> </td> <td colspan="2"> <input type="button" value="10"/> <input type="button" value="11"/> <input type="button" value="12"/> </td> </tr> <tr> <td colspan="2"> <input type="button" value="4"/> </td> <td colspan="2"> <input type="button" value="5"/> </td> <td colspan="2"> <input type="button" value="6"/> </td> <td colspan="2"> <input type="button" value="11"/> </td> </tr> <tr> <td colspan="2"> <input type="button" value="1"/> </td> <td colspan="2"> <input type="button" value="2"/> </td> <td colspan="2"> <input type="button" value="3"/> </td> <td colspan="2"> <input type="button" value="10"/> </td> </tr> <tr> <td colspan="2"> <input type="button" value="7"/> </td> <td colspan="2"> <input type="button" value="8"/> </td> <td colspan="2"> <input type="button" value="9"/> </td> <td colspan="2"> <input type="button" value="12"/> </td> </tr> <tr> <td colspan="2"> <input type="button" value="13"/> </td> <td colspan="2"> <input type="button" value="14"/> </td> <td colspan="2"> <input type="button" value="15"/> </td> <td colspan="2"> <input type="button" value="16"/> </td> </tr> </table>									Credit Cards		Shipping Addresses		Charge Prices		Pricing		Card Type:	Number:	Exp:	Description:	Desc:	Name:	Company:	Address:	<input type="button" value="1"/> <input type="button" value="2"/> <input type="button" value="3"/>		<input type="button" value="4"/> <input type="button" value="5"/> <input type="button" value="6"/>		<input type="button" value="7"/> <input type="button" value="8"/> <input type="button" value="9"/>		<input type="button" value="10"/> <input type="button" value="11"/> <input type="button" value="12"/>		<input type="button" value="4"/>		<input type="button" value="5"/>		<input type="button" value="6"/>		<input type="button" value="11"/>		<input type="button" value="1"/>		<input type="button" value="2"/>		<input type="button" value="3"/>		<input type="button" value="10"/>		<input type="button" value="7"/>		<input type="button" value="8"/>		<input type="button" value="9"/>		<input type="button" value="12"/>		<input type="button" value="13"/>		<input type="button" value="14"/>		<input type="button" value="15"/>		<input type="button" value="16"/>																																									
Credit Cards		Shipping Addresses		Charge Prices		Pricing																																																																																																		
Card Type:	Number:	Exp:	Description:	Desc:	Name:	Company:	Address:																																																																																																	
<input type="button" value="1"/> <input type="button" value="2"/> <input type="button" value="3"/>		<input type="button" value="4"/> <input type="button" value="5"/> <input type="button" value="6"/>		<input type="button" value="7"/> <input type="button" value="8"/> <input type="button" value="9"/>		<input type="button" value="10"/> <input type="button" value="11"/> <input type="button" value="12"/>																																																																																																		
<input type="button" value="4"/>		<input type="button" value="5"/>		<input type="button" value="6"/>		<input type="button" value="11"/>																																																																																																		
<input type="button" value="1"/>		<input type="button" value="2"/>		<input type="button" value="3"/>		<input type="button" value="10"/>																																																																																																		
<input type="button" value="7"/>		<input type="button" value="8"/>		<input type="button" value="9"/>		<input type="button" value="12"/>																																																																																																		
<input type="button" value="13"/>		<input type="button" value="14"/>		<input type="button" value="15"/>		<input type="button" value="16"/>																																																																																																		
<table border="1"> <tr> <td colspan="2">- Tickets -</td> <td colspan="2">Charge Prices</td> <td colspan="2">Pricing</td> </tr> <tr> <td>In:</td> <td>Event:</td> <td>Venue:</td> <td>Price:</td> <td>Section:</td> <td>Row:</td> <td>Seat:</td> <td>Date:</td> <td>Tickets:</td> <td>\$0.00</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>St Louis Blues vs New</td> <td>Savvis Center (Hockey)</td> <td>\$0.00</td> <td>AA</td> <td>A</td> <td>01</td> <td>2/26/</td> <td>Discount:</td> <td></td> </tr> <tr> <td><input type="checkbox"/></td> <td>St Louis Blues vs New</td> <td>Savvis Center (Hockey)</td> <td>\$0.00</td> <td>AA</td> <td>A</td> <td>02</td> <td>2/26/</td> <td>Discount Amt:</td> <td></td> </tr> <tr> <td colspan="8"> <input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax </td> <td>Shipping:</td> <td></td> </tr> <tr> <td colspan="8"> <input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax </td> <td>Shipping Cost:</td> <td>\$0.00</td> </tr> <tr> <td colspan="8"> <input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax </td> <td>Handling Fee:</td> <td></td> </tr> <tr> <td colspan="8"> <input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax </td> <td>Tax:</td> <td></td> </tr> <tr> <td colspan="8"> <input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax </td> <td>Total:</td> <td>\$0.00</td> </tr> <tr> <td colspan="8"> <input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax </td> <td>Location:</td> <td></td> </tr> </table>									- Tickets -		Charge Prices		Pricing		In:	Event:	Venue:	Price:	Section:	Row:	Seat:	Date:	Tickets:	\$0.00	<input checked="" type="checkbox"/>	St Louis Blues vs New	Savvis Center (Hockey)	\$0.00	AA	A	01	2/26/	Discount:		<input type="checkbox"/>	St Louis Blues vs New	Savvis Center (Hockey)	\$0.00	AA	A	02	2/26/	Discount Amt:		<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Shipping:		<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Shipping Cost:	\$0.00	<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Handling Fee:		<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Tax:		<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Total:	\$0.00	<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Location:	
- Tickets -		Charge Prices		Pricing																																																																																																				
In:	Event:	Venue:	Price:	Section:	Row:	Seat:	Date:	Tickets:	\$0.00																																																																																															
<input checked="" type="checkbox"/>	St Louis Blues vs New	Savvis Center (Hockey)	\$0.00	AA	A	01	2/26/	Discount:																																																																																																
<input type="checkbox"/>	St Louis Blues vs New	Savvis Center (Hockey)	\$0.00	AA	A	02	2/26/	Discount Amt:																																																																																																
<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Shipping:																																																																																																
<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Shipping Cost:	\$0.00																																																																																															
<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Handling Fee:																																																																																																
<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Tax:																																																																																																
<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Total:	\$0.00																																																																																															
<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable <input type="checkbox"/> Tax								Location:																																																																																																

4. Pre Orders

Ultra Users will begin here																																																																																																															
<input type="checkbox"/> Edit Purchases	Sales Manage Reports Windows																																																																																																														
Headliner:	"Rockin Roadhouse Tour" [Concrete]																																																																																																														
Event:	<input type="checkbox"/> Search																																																																																																														
Venue:	<input type="checkbox"/> Schedule Only																																																																																																														
Date:	<input type="checkbox"/> Show Extended																																																																																																														
<input type="checkbox"/> Use Ctrl/Shift MultiSelect	<input type="checkbox"/> Clear																																																																																																														
<input type="checkbox"/> Search <input type="checkbox"/> Sell <input type="checkbox"/> Add Notes <input type="checkbox"/> Add to PO																																																																																																															
<table border="1"> <thead> <tr> <th colspan="6">Priced Event Categories</th> </tr> <tr> <th>Event</th> <th>Venue</th> <th>Event Date</th> <th>Time</th> <th>Aval</th> <th>Price</th> </tr> </thead> <tbody> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Pepsi Arena [End Stage]</td> <td>1/22/03 We</td> <td>TBA</td> <td>0 A</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Pepsi Arena [End Stage]</td> <td>1/22/03 We</td> <td>TBA</td> <td>0 C</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Pepsi Arena [End Stage]</td> <td>1/22/03 We</td> <td>TBA</td> <td>0 D</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Pepsi Arena [End Stage]</td> <td>1/22/03 We</td> <td>TBA</td> <td>0 E</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Pepsi Arena [End Stage]</td> <td>1/22/03 We</td> <td>TBA</td> <td>0 F</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Pepsi Arena [End Stage]</td> <td>1/22/03 We</td> <td>TBA</td> <td>0 G</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Blue Cross Arena [End Stage]</td> <td>1/24/03 F1</td> <td>TBA</td> <td>0 A</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Blue Cross Arena [End Stage]</td> <td>1/24/03 F1</td> <td>TBA</td> <td>0 B</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Blue Cross Arena [End Stage]</td> <td>1/24/03 F1</td> <td>TBA</td> <td>0 C</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Blue Cross Arena [End Stage]</td> <td>1/24/03 F1</td> <td>TBA</td> <td>0 D</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Blue Cross Arena [End Stage]</td> <td>1/24/03 F1</td> <td>TBA</td> <td>0 E</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Fraze Pavilion - Kettling OH</td> <td>6/13/03 F1</td> <td>TBA</td> <td>0 A</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Fraze Pavilion - Kettling OH</td> <td>6/13/03 F1</td> <td>TBA</td> <td>0 B</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Fraze Pavilion - Kettling OH</td> <td>6/13/03 F1</td> <td>TBA</td> <td>0 C</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Fraze Pavilion - Kettling OH</td> <td>6/13/03 F1</td> <td>TBA</td> <td>0 D</td> <td>\$0.00</td> </tr> <tr> <td>"Rockin Roadhouse Tour"</td> <td>Nationwide Arena IF not Stannet</td> <td>6/14/03 Sa</td> <td>TBA</td> <td>0 A</td> <td>\$0.00</td> </tr> <tr> <td colspan="2"> <input type="checkbox"/> Venue Map [F2] </td> </tr> </tbody> </table>		Priced Event Categories						Event	Venue	Event Date	Time	Aval	Price	"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 A	\$0.00	"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 C	\$0.00	"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 D	\$0.00	"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 E	\$0.00	"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 F	\$0.00	"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 G	\$0.00	"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 A	\$0.00	"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 B	\$0.00	"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 C	\$0.00	"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 D	\$0.00	"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 E	\$0.00	"Rockin Roadhouse Tour"	Fraze Pavilion - Kettling OH	6/13/03 F1	TBA	0 A	\$0.00	"Rockin Roadhouse Tour"	Fraze Pavilion - Kettling OH	6/13/03 F1	TBA	0 B	\$0.00	"Rockin Roadhouse Tour"	Fraze Pavilion - Kettling OH	6/13/03 F1	TBA	0 C	\$0.00	"Rockin Roadhouse Tour"	Fraze Pavilion - Kettling OH	6/13/03 F1	TBA	0 D	\$0.00	"Rockin Roadhouse Tour"	Nationwide Arena IF not Stannet	6/14/03 Sa	TBA	0 A	\$0.00	<input type="checkbox"/> Venue Map [F2]	
Priced Event Categories																																																																																																															
Event	Venue	Event Date	Time	Aval	Price																																																																																																										
"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 A	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 C	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 D	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 E	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 F	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Pepsi Arena [End Stage]	1/22/03 We	TBA	0 G	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 A	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 B	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 C	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 D	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Blue Cross Arena [End Stage]	1/24/03 F1	TBA	0 E	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Fraze Pavilion - Kettling OH	6/13/03 F1	TBA	0 A	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Fraze Pavilion - Kettling OH	6/13/03 F1	TBA	0 B	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Fraze Pavilion - Kettling OH	6/13/03 F1	TBA	0 C	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Fraze Pavilion - Kettling OH	6/13/03 F1	TBA	0 D	\$0.00																																																																																																										
"Rockin Roadhouse Tour"	Nationwide Arena IF not Stannet	6/14/03 Sa	TBA	0 A	\$0.00																																																																																																										
<input type="checkbox"/> Venue Map [F2]																																																																																																															

FIG. 23

FIG. 24

Enterprise Users will begin here

User: Jerry	New Sale	Print Invoice [F4]	Close	Purch ID: 123
Customer Information		OVERLAND PARK		History [F6]
First Name: DAVE	MI: MI	City: KS	Zip Code: 66210	Add Client [F3]
Last Name: RING	Phone: 913-384-4751	State: KS	FedEx Acct: 16033147	Add Address
Alt. Phone:	Alt. Phone:	Email:	Art:	Update
Cell Phone:	Commercial:	Comments:	Complete Order	
Company: TSI	Customer Type: Guest	Print List	Clear	Accounting
Address 1: 115517711 FFF	Referrer:	Current Customer	NP Bill: <input checked="" type="checkbox"/>	Print RTV
Address 2: 315	Payment: Deposit	Send Date: Show	Print Sales	Print Sales
Credit Cards				
D Card Type	Number	Exp.	Description	Company
F Antioch Express	2222333344445555	03/2003	ASD123456	ASD123456
F Visa	4444444444444444	4/4	ASD123456	ASD123456
Advanced Sale				
Event: A Musical Journey	After completing the screen select "Sell"		Print Tickets: \$50.00	
Venue: Information Theatre	Print Sales		Tax is not calculated automatically for Advance Sales.	
Event Date:	Comments		Shipping:	Shipping Cost: \$5.00
No. of Tickets: 2			Handling Fee:	\$0.00
Ticket Price: \$25			Tax:	
Section:			Total:	\$50.00

Complete Payment type

Customer Information (complete a portion of information and click search button to select correct customer)

After completing the screen select "Sell"

The following windows are specific to Deposit Payment type

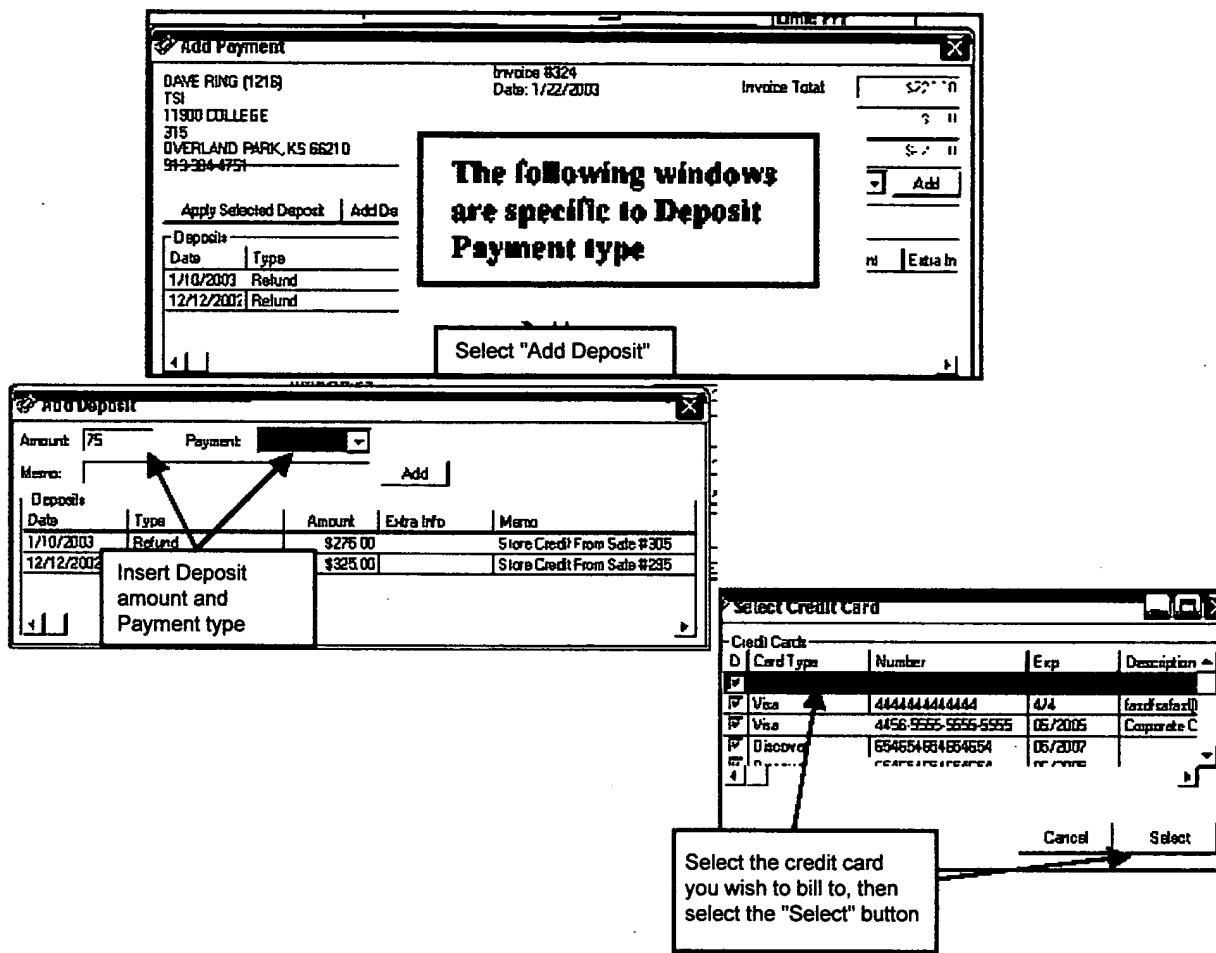


FIG. 25

5. Customers
Use to add new customers, search for customer information, modify an existing sale or PO, or to create a new sale.

Phone: TEST	Address: _____	Customer ID: _____																					
First Name: TEST	Email: _____	Notes: _____																					
Last Name: TEST	City: _____	CC No: _____																					
Company: TEST	Zip: _____	Search [F3]																					
Customer Type: _____	State: _____	Clear [F4]																					
<table border="1"> <thead> <tr> <th>Customer ID</th> <th>First Name</th> <th>Last Name</th> <th>Company</th> <th>Phone</th> <th>Phone2</th> <th>City</th> </tr> </thead> <tbody> <tr> <td>1190</td> <td>TEST</td> <td>TEST</td> <td>TEST</td> <td>TEST</td> <td>TEST</td> <td>TEST</td> </tr> <tr> <td>1191</td> <td>TEST</td> <td>TEST</td> <td>TEST</td> <td>TEST</td> <td>TEST</td> <td>TEST</td> </tr> </tbody> </table>			Customer ID	First Name	Last Name	Company	Phone	Phone2	City	1190	TEST	TEST	TEST	TEST	TEST	TEST	1191	TEST	TEST	TEST	TEST	TEST	TEST
Customer ID	First Name	Last Name	Company	Phone	Phone2	City																	
1190	TEST	TEST	TEST	TEST	TEST	TEST																	
1191	TEST	TEST	TEST	TEST	TEST	TEST																	
<p>Enter search criteria for Customer, select "Search"</p> <p>Select customer from list or</p> <p>Contains customer history</p> <p>If customer is not listed, add customer here</p> <p>Takes you to Inventory Sales screen or Advanced Sales screen</p> <p>Add Customer [F5] History [F6] Advance Sale [F10] Inventory Sale [F10] Advance Sale [F10] Print [F4] Cancel </p>																							

FIG. 26

6. Exchange Brokers

					<input type="button" value="Print"/>	<input type="button" value="Fill Order"/>
<hr/>						
Broker ID#1						
Ticket Solutions						
11900 College Blvd						
Suite 315						
Overland Park, KS						
<hr/>						
#1 Ticket Solutions						
Overland Park, KS						
<hr/>						
#2 Great Seats						
College Park, MD						
<hr/>						
#3 Stage Front						
Laurel, MD						

Click on Broker name to retrieve address, phone number and further information for particular broker

FIG. 27

Manage
1. Inventory

File Purchases Sales Manage Reports Windows

Headliner: Lion King (Theatre) Date: 3/14/2003 8:00 PM @ New Amsterdam Theatre

Found Events: 1

Lion King - 3/14/2003 8:00 PM @ New Amsterdam Theatre

Set Price: Section:
 Wholesale In Hand
 Location: In Hand Retail
 Category: Update Cat.

+/- \$ Change:

Ticket Count: 3

In	Loc	Event	Venue	Event Date	Cat	Section	Row	Seat	List	Cast	Sold Price	Wholesale	Share	Face	Status
<input checked="" type="checkbox"/>	A	KC	Lion King	New Amsterdam	Mar 14	B	ORCH	A	05	\$107.28	\$0.00	\$0.00	NO	\$100.00	OPEN
<input checked="" type="checkbox"/>	B	VC	Lion King	New Amsterdam	Mar 14	B	ORCH	A	07	\$105.00	\$0.00	\$0.00	NO	\$100.00	OPEN
<input checked="" type="checkbox"/>	C	VC	Lion King	New Amsterdam	Mar 14	B	ORCH	A	07	\$105.00	\$0.00	\$0.00	NO	\$100.00	OPEN

Highlight & double click inventory to be modified

FIG. 28

Print Ticket

Lion King - 3/14/2003 8:00 PM @ New Amsterdam Theatre

Int. Notes:

Ext. Notes:

Section:

Row:

Seat:

Confirm No.:

List Price:

Cost:

Face:

In Hand

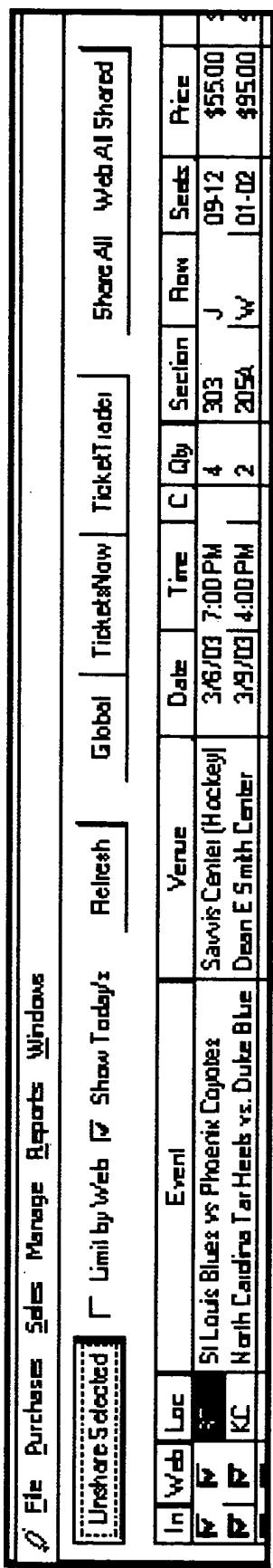
Wholesale

Delete **Save** **Cancel**

**Make modifications,
Select Save
-or-
Select Delete**

FIG. 29

2. Shared Inventory
Use to manage sharing tickets with the Exchange and Web. Use to export data to TicketsNow or Ticket Trader



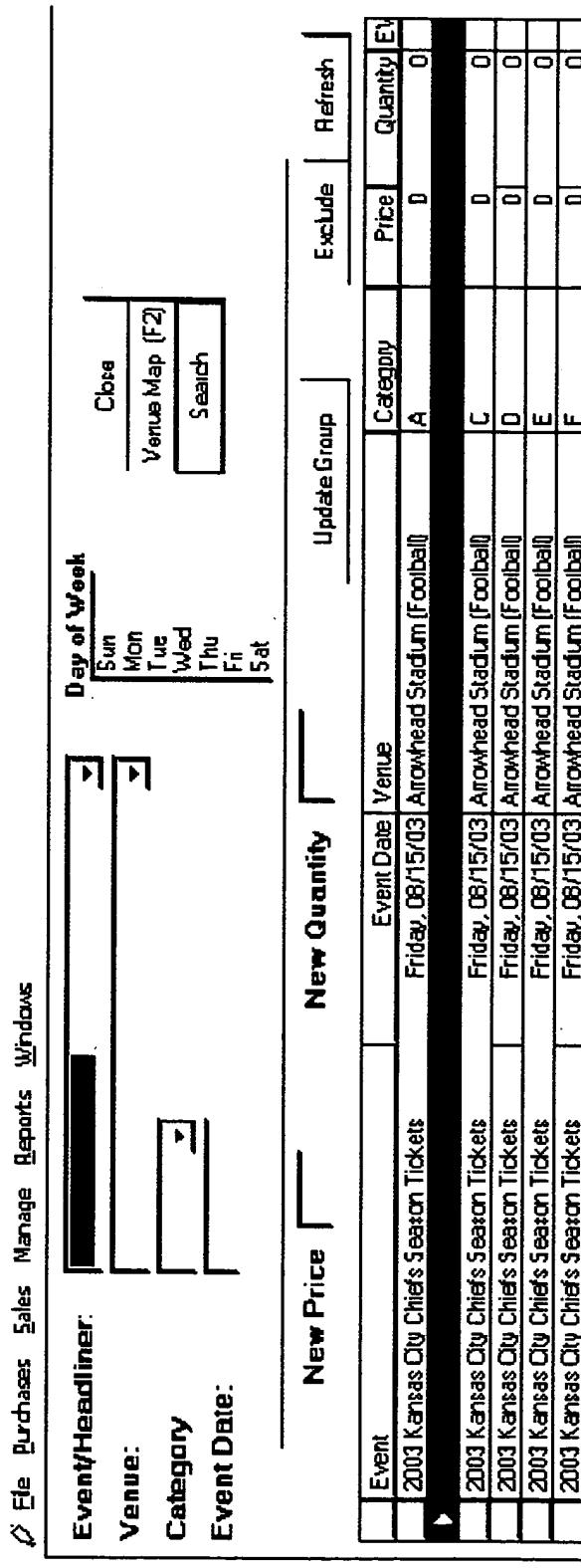
File Purchases Sales Manage Reports Windows

Unshare Selected Share All Web All Shared

Event	Venue	Date	Time	C	Qty	Section	Row	Seat	Price
St Louis Blues vs Phoenix Coyotes	Sauvie's Center (Hockey)	3/6/03	7:00 PM	4	303	J	912	1	\$55.00
KC vs North Carolina Tar Heels vs. Duke Blue	Dean E Smith Center	3/9/03	4:00 PM	2	2054	W	01-12	1	\$95.00

FIG. 30

3. Pre Order Prices (Ultra User Option)
Allows User to set Prices & Quantity for specific Categories



File Purchases Sales Manage Reports Windows

Event/Headliner:

Venue:

Category:

Event Date:

Day of Week:

Close

Venue Map [F2]

Search

New Price New Quantity Update Group Exclude Refresh

Event	Event Date	Venue	Category	Price	Quantity	Event
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	A	0	0	
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	C	0	0	
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	D	0	0	
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	E	0	0	
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	F	0	0	

FIG. 31

5. Buyers/Credit Cards
Modify & Add to Buyer/Credit Card list.

Ticket Buyers					
ID	Buyer Name	Name	Address	City	State
70	A				
73	A				
117	A				
32	B				
108	B				
78	B				
33	B				
138	B				
105	B				
67	B				
66	C				
125	C				
128	C				
130	C				
34	C				

Credit Cards					
Buyer ID	Category	Card Name	Card Type	Card Number	Credit Limit
A					210
A					210
A					210

F/G. 32

6. Events
6.1 Headliners
Add Headliners in database

Headliner	Category	EVENT_HEADLINER_ID
► 'Artist Empowerment Coalition' Benefit Concert	Concerts	105023
'CMU Music Marathon'	Concerts	105024
'Four Bitchin' Babes'	Concerts	105017
10 Gates Dancing	Theatre	104671
100.3 The Beat Holiday CoolDown	Concerts	105494
10000 Maniacs	Concerts	102717
1964: The Tribute		
2002 New Years Eve Party		
2002 Peach State Classic		
2003 AHL All Star Game		

Search Headliners:

Search

Search for Headliner to verify that the Headliner needs to be added.

To add a Headliner, click Add, enter the Headliner name & category, & select Add.

Try **Add Headliner to Exchange**

Headliner:

Category:

FIG. 33

7. Field Values

Use to add, delete or modify options for: customer types, office locations, shipping types or discounts to the database

Field Values

Customer Type		
Customer Type		
Broker		
Individual		
Hotel		

Type:

Location		
Location	City	Abbrev.
Home Office		HO
test	city	mo

Location: Abbreviation:
City:

Discount		
Discount	Percent	Dollar Amt
Test%	0	5
Test .05%	0.05	0

Discount:
Dollar Amt: Percent:
 Enable Discount

FIG. 34

8. Referral List

Add/Delete Customer Referrals.

Lead Source List

Add Delete

	Source
▶	101.1 WJZ (Baltimore, MD)
▶	101.7 KG02 (Trenton, NJ)
▶	101.9 KBEC (Phoenix, AZ)
▶	1040 WHO-AM Radio (Des Moines)

FIG. 35

9. Shopping Cart

Complete List of Items in All Users Shopping Cart									
SALES REP	COMPUTER	TIMESTAMP	STATUS	EVENT	EVENT DATE	SECT	ROW	SEAT	
ELVIE			ECLE	Super Bowl XXXVII - Oakland	1/26/2003	FIELD 34	24	03	
ELAINE			SOLD	Super Bowl XXXVII - Oakland	1/26/2003	FIELD 34	24	04	
ELAINE			II	Super Bowl XXXVII - Oakland	1/26/2003	FIELD 34	23	01	
ELAINE			SOLD	Super Bowl XXXVII - Oakland	1/26/2003	FIELD 34	23	02	

FIG. 36

10. Exchange

10.1 Broker to Broker Settings

Contains a list of all brokers that use the Exchange. Allows you to regulate the type of payment accepted for each broker and the Reserve time.

Broker	Payment	Reserve Hrs	Exclude	City	St. *
	Credit Card		None	Chicago	IL
2-Tickets.com	COD		None	Atlanta	GA
24/7 (WebTickets.com)	Credit Card		None	Atlanta	GA
A Worldwide Ticket co	COD		None	Pompano Beach	FL
A-1 Tickets	COD		None	Cerritos	CA
A-1 Tickets (Houston)	COD		None	Houston	TX
AAA Tix (CHI)	AP		None	Chicago	IL
AAATIX (AL)	AP		None	Birmingham	AL
Access Entertainment Inc.	Credit Card		None	Toronto	ON
Acc Ticket (Boston)	AP	0.5	None	Brookline	MA
Acc Ticket Service (Chicago)	Credit Card	1	None	Glenview	IL
ADVANTAGE SPORTS &	COD		None	RED BANK	NJ
Advantage Tickets	COD		None	Adison	TX
All American Ticket Service	Credit Card		None	Plummet	NE

Refresh Save

FIG. 37

Reports

1. Mailing Lists

Use various fields to narrow search criteria.

Reporting Interface (Top Window):

- Purchases:** Sales, All, Type (CONCERT, OTHER, SPORT).
- Categories:** [Empty boxes for Headlines and Events].
- Events:** [Empty boxes for Headlines and Events].
- Customer State:** AB, AE, AK, AL, ALB, AP, AR, ARK, AUS, AZ.
- Customer City:** D, 00000, 1111, 123, LEAWOOD, 2, 222222, 3219213, 4 SEASONS.
- Customer:** # of Transactions: >0, Money Spent: >0, Customer Type: AGENT/TRAVEL, AREA GUIDE, BROKER, BUYER, CIRCLES - CENTURION, CIRCLES - MAIN.
- Sales Rep:** (ABILIZER) WEB - 116, (CIRCLES) WEB - 1, (CIRCLES) WEB - 10, (CIRCLES) WEB - 11, (CIRCLES) WEB - 119, (CIRCLES) WEB - 120, (CIRCLES) WEB - 124, (CIRCLES) WEB - 142, (CIRCLES) WEB - 152, (CIRCLES) WEB - 153.
- Referral:** SELECT CAMPAIGN - SITEWEB, EBAY, JUST SENT IN A MONI, 101.1 FOX (KANSAS CITY), 101.7 KGQZ (Trenton, NJ), 101.7 KGQZ (TRENTON, NJ).
- Trans Date:** Use Trans Dates, Begin Date: 01/01/03, End Date: 01/14/03.
- Excludes:** Exclude those who opted out of mailing.
- Buttons:** Export to File, Export Emails, Print Labels, Report, Build, 0 customers.

Microsoft Excel - test.csv (Middle Window):

First	Last	Title	Company	Address1	Address2	City	State
1	First			ZZDev2 (Ultra Test)	11900 College Blvd	Suite 330	KS
2							

Report Viewer (Bottom Window):

Print Labels option: Select Build prior to exporting or printing labels.

Customer Record:

- ID:** 1199
- Customer:** ZZDev2 (Ultra Test), 11900 College Blvd., Suite 330, No Tickets, KS 66210.
- Phone:** 913-3

FIG. 38

3. Event Reports

3.1 Event Range

Select Date Range, Sorts by Event Name

Event Report					
1/15/2003					
Date	Event	Venue	Sold	Available	
1/12/03	Chicago Blackhawks vs Nashville Predators	United Center (Hockey)		4	
12/16/02	Chicago Bulls vs Boston Celtics	United Center (Basketball)		2	
12/27/02	Chicago Bulls vs Minnesota Timberwolves	United Center (Basketball)		2	
1/13/03	Chicago Bulls vs New York Knicks	United Center (Basketball)		2	
12/31/02	Chicago Bulls vs Portland Trail Blazers	United Center (Basketball)		2	
12/18/02	Chicago Bulls vs Toronto Raptors	United Center (Basketball)		2	
1/6/03	Chicago Bulls vs Utah Jazz	United Center (Basketball)	2	2	
12/22/02	Kansas City Chiefs vs San Diego Chargers	Arrowhead Stadium (Football)	16	35	
1/4/03	Los Angeles Kings vs Dallas Stars	Staples Center (Hockey)		5	
12/17/02	Los Angeles Kings vs St Louis Blues	Staples Center (Hockey)		5	
1/10/03	Los Angeles Lakers vs Cleveland Cavaliers	Staples Center (Basketball)		3	
1/12/03	Los Angeles Lakers vs Miami Heat	Staples Center (Basketball)		4	
12/30/02	Missouri Tigers vs Valparaiso Crusaders	Hearnes Center (Basketball)		4	
12/29/02	New England Patriots vs Miami Dolphins	Gillette Stadium (Football)	1		

FIG. 39

3.2 Current Events

Automatically Generates

Event Report					
1/15/2003					
Date	Event	Venue	Sold	Available	
3/21/03	10 Gates Dancing	National Arts Centre		3	
3/20/03	10 Gates Dancing/Todd Robinson	National Arts Centre		4	
3/22/03	10 Gates Dancing/Todd Robinson	National Arts Centre	4	5	
2/15/03	2003 AMA Supercross	MMI Metrodome		5	
3/29/03	2003 AMA Supercross	Rolant Arena		8	
1/23/03	Chicago Blackhawks vs St Louis Blues	United Center (Hockey)		4	

FIG. 40

4. Inventory
 - 4.1 Sold Tickets Search Utility
 - Provide search criteria
 - Select event by highlighting the row

Ticket Purchases, Sales, Manage, Reports							
Event	VENUE	Purch Date	Event Date	Section	Row		
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		
Venue:	<input type="text"/>	Date:	<input type="text"/>	Seat	<input type="text"/>		
Section:	<input type="text"/>	Invoice #:	<input type="text"/>	Amount:	<input type="text"/>		
Seat	<input type="text"/>	Item #:	<input type="text"/>				
	<input type="button" value="Search"/>	<input type="button" value="Clear"/>					
Sold Inventory							
Invoice	EVENT	VENUE	Purch Date	Event Date	Section	Row	Seat
88494	NFL Pro Bowl	Aloha Stadium	1/17/2001	2/4/2001	C	13	16
88914	NFL Pro Bowl	Aloha Stadium	1/26/2001	2/4/2001	PP	08	04
88914	NFL Pro Bowl	Aloha Stadium	1/25/2001	2/4/2001	PP	08	05
88926	NFL Pro Bowl	Aloha Stadium	1/26/2001	2/4/2001	G	31	03
88926	NFL Pro Bowl	Aloha Stadium	1/26/2001	2/4/2001	G	31	04

FIG. 41

BILL TO:

SHIP TO:

Invoice: Customer No:

Salesperson:		Date of Order:
Payment Method:		Date Order Shipped:
Credit Card:	Exp:	Shipping:
Instructions:		Fed-Ex No:

Date Time Qty Event Venue Section Row Seats Price Total

Sub Total
Tax
Handling
Total Amount

FIG.42

4.2 Reserved Ticket List
Automatically generates report.

Reserved Tickets							
Event ID	Section	Row	Seat	Seat	Event	Cost	List
101,677	Boston Red Sox vs Anaheim Angels				Fenway Park	Monday, August 21, 2000	
	24	EE	1		DUPLICATE	TICKETS	\$0.00
101,706	Boston Red Sox vs Seattle Mariners				Fenway Park	Saturday, September 2, 2000	
	11	CC	07		DUPLICATE	TICKETS	\$0.00
	11	CC	08		DUPLICATE	TICKETS	\$0.00
112,639	Bruce Springsteen and the E Street Band				Dunkin Donuts Center (End Stage)	Monday, March 10, 2003	
	101*	C	05	KYLE	STONE	\$82.65	\$0.00
	101*	C	06	KYLE	STONE	\$82.65	\$0.00
	103*	EE	01	KYLE	STONE	\$81.83	\$0.00
	103*	EE	02	KYLE	STONE	\$81.83	\$0.00
	103*	EE	03	KYLE	STONE	\$81.83	\$0.00
	102*	EE	04	KYLE	STONE	\$81.83	\$0.00

FIG. 43

4.3 Expired Inventory
Automatically generates report

<i>Expired Inventory</i>			
<i>College World Series - Session 5 (Rosenthal Stadium)</i>			<i>Monday, June 17, 2002</i>
<i>BB</i>	<i>Row</i>	<i>Seat</i>	<i>Count</i>
	10	03	2
<i>Minnesota Vikings vs New York Giants (H&H Metrodome /Field</i>			<i>Sunday, November 10, 2002</i>
<i>120</i>	<i>Row</i>	<i>Seat</i>	<i>Count</i>
	23	09	2

FIG. 44

4.4 PO Tickets
Automatically generates report

<u>Event ID</u>	<u>Section</u>	<u>Row</u>	<u>Seat</u>	<u>Cost</u>	<u>Line</u>	<u>Sub</u>
111,712 2002 Mainsay Independence Bowl .						
	Independence Bowl Stadium					
	Nebraska Cornhuskers vs Mississippi					
	Rebels					
113	11	01		\$35.00	\$0.00	\$175.0
113	11	02		\$35.00	\$0.00	\$175.0
113	11	03		\$35.00	\$0.00	\$150.0
113	11	04		\$35.00	\$0.00	\$150.0
113	11	05		\$35.00	\$0.00	\$150.0

FIG. 45

4.5 Sold Tickets
Automatically generates report



Sold Tickets Report

Section	Row	Seat	Sold Date	Sold \$	Res	Inv #
2003 AM&A Superdome						
133	05	15	1/13/03	\$ 95.00		155.70
133	05	16	1/13/03	\$ 95.00		155.71
2003 NFL Pro Bowl						
ORANGE K	14	13	1/15/03	\$ 250.00	Sunday, February 2, 2003 1:00 PM	155.8

F/G. 46

4.6 Fax List
Provide search criteria.

Event Picker

Headline: <input type="text"/>	Event: <input type="text"/>		
Venue: <input type="text"/>	Date: <input type="text"/>		
<input type="button" value="Search"/>	<input type="button" value="Print"/>		
<input type="checkbox"/> Show Deleted <input type="checkbox"/> Show Expired			
Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Yankee Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Gaslamp Plaza Suites	Thursday, 01/23/03	TBA

Select event by highlighting, Select multiple events by suppressing the Control or Shift keys while highlighting with mouse

FIG. 47

Select Print
Prompt "Include only shared ticket?", select "yes" or "no"

	Ticket Solutions, Inc. 11900 College Blvd. Suite 315 Overland Park, KS 66210	Phone: (913) 384-4751 Fax: 913-451-7832		
<u>January 26, 2003</u>		<u>3:0</u>		
Super Bowl XXXVII at Qualcomm Stadium (Football) San Diego, CA				
<u>COUNT</u>	<u>SECTION</u>	<u>ROW</u>	<u>FACE</u>	<u>RETAIL</u>
2	PLAZA 06	12	\$400.00	\$4,750.00
5	FIELD 06	22	\$0.00	\$4,500.00

FIG. 48

4.7 # Days Fax List

Prompt "How many days?"

Prompt "Include only shared tickets?"

	Ticket Solutions, Inc. 11900 College Blvd. Suite 315 Overland Park, KS 66210	Phone: (913)384-4751 Fax: 913-451-7832		
January 15, 2003	7:00			
Duke Blue Devils vs Virginia Cavaliers at Cameron Indoor Stadium Durham, NC				
COUNT	SECTION	ROW	FACE	RETAIL
2	11	B	\$0.00	\$175.00

FIG. 49

4.8 Open Inventory

4.9 Open Inventory (Selected Events)

4.10 Open Inventory (Not Categorized)

Automatically generates report

<i>Detailed Current Inventory</i>					
Print Date & Time: 1/15/2003 2:44:39PM					
5/19/03	7:30 PM	Service Center (End Stage)	<i>Avril Lavigne</i>	St Louis	MO
118	G	List Price	\$85.00	Cost: \$38.01	
(05)	(06)	(07)	(08)		

FIG. 50

5. Registers
5.1 FedEx History

FedEx Ship History							
Invoice	Comp. Date	Amount	Ship To	Payment	Shipping Type	Tracking #	Bill To
155416	1/15/2003	\$1,15.00		Credit	FedEx Standard	730112352735	Star Card
155417	1/15/2003	\$2,277.76		COD U	FedEx Standard	730677847553	Standard
155420	1/15/2003	\$6,333.00		Credit	FedEx Standard	730112352735	Star Card
155421	1/15/2003	\$1,105.00		Credit	FedEx Standard	7301085633810	Standard
155458	1/15/2003	\$2,522.00		Credit	FedEx Standard	730112352735	Star Card
155727	1/15/2003	\$3,115.00		Credit	FedEx Priority	7301085628980	Standard
155826	1/15/2003	\$1,15.00		Credit	FedEx Priority	730112352735	Star Card
155880	1/15/2003	\$765.99		Credit	FedEx Standard	7301277343777	Standard
155881	1/15/2003	\$1,14.11		Credit	FedEx Standard	730112352735	Star Card
155807	1/15/2003	\$1,740.00		Credit	FedEx Standard	7301277648446	Standard
155861	1/15/2003	\$1,133.77		Multiple	FedEx Standard	730112352735	Star Card
155818	1/15/2003	\$500.00		AR	FedEx Standard	7301085534284	Recipient
155862	1/15/2003	\$905.00		Multiple	FedEx Standard	730112352735	Recipient
155830	1/15/2003	\$1,15.00		Credit	FedEx Standard	730112354507	Star Card
152329	1/15/2003	\$1,115.00		Credit	FedEx Standard	7301277433231	Standard
155109	1/15/2003	\$5,355.00		Credit	FedEx Standard	7301123577022	Star Card
155829	1/15/2003	\$6,300.00		AR	FedEx Standard	7301277585069	Standard
155309	1/15/2003	\$515.00		Credit	FedEx Standard	730112352735	Star Card
155736	1/15/2003	\$1,565.00		Credit	FedEx Priority	7301085623680	Standard
155768	1/15/2003	\$1,171.11		Credit	FedEx Standard	730112352735	Star Card

Delete Track

Refresh

FedEx Report

Close

FIG. 51

5.2 Invoice Register

Able to modify search criteria. Select Refresh after modifying the search criteria. Select an item by highlighting the row. Select Print, this will generate an invoice.

Invoice Register - Advanced Sales										
Date Range:		01/15/03 to 01/15/03		Refresh		Sales Rep Filter		Referral Filter		
ID	Type	SalesRep	Event/Venue	Event Date	Qty	Seating	SeHd For	Cost	Profit	Margin
558867	COMPLETE		Toronto Maple Leafs vs	2/8/2003	3	CAT A	\$350.00			
558867	INVENTORY		Toronto Maple Leafs vs	2/8/2003	1	319 STD. ROW STD.	\$120.00	\$82.10	\$37.90	32%
558867	INVENTORY		Toronto Maple Leafs vs	2/8/2003	2	320 STD. ROW STD.	\$240.00	\$164.20	\$75.80	32%
558866	INVENTORY		St Louis Blues vs Detroit	3/12/2003	2	117. ROW A, SEATS	\$500.00	\$220.00	\$280.00	56%
558865	INVENTORY		Guns N Roses -	12/13/2002	2	FL1. ROW 12. SEATS	\$142.06	\$142.06	\$0.00	
558863	INVENTORY		Guns N Roses -	12/13/2002	2	FL1. ROW 12. SEATS	\$142.06	\$142.06	\$0.00	
558862	INVENTORY		Guns N Roses -	12/13/2002	2	FL2. ROW 09. SEATS	\$142.06	\$142.06	\$0.01	0%
558861	INVENTORY		Guns N Roses -	12/13/2002	2	FL3. ROW 06. SEATS	\$142.06	\$142.06	\$0.01	0%
558860	PAID		Kansas Jayhawks vs	1/25/2003	4	CAT A	\$2,400.00			
558859	PAID		UAW-Daimler Chrysler 400	3/22/2003	1	CAT H	\$175.00			
558858	INVENTORY		Mamma Mia	1/18/2003	2	R DRC. ROW B. SEATS	\$400.00	\$130.00	\$270.00	67%
558857	INVENTORY		Guns N Roses -	12/13/2002	2	FL3. ROW 03. SEATS	\$142.06	\$142.06	\$0.01	0%
558856	INVENTORY		Guns N Roses -	12/13/2002	2	FL3. ROW 05. SEATS	\$142.06	\$142.06	\$0.01	0%
558855	INVENTORY		2003 NFL Pro Bowl	2/22/2003	2	BLUE H. ROW 45.	\$370.00	\$200.00	\$170.00	46%
558854	PAID		Super Bowl XXXVII	1/26/2003	4	CAT H	\$6,600.00			
558853	INVENTORY		George Strait	2/13/2003	6	108. ROW M. SEATS	\$900.00	\$417.40	\$482.60	54%
558852	PAID		George Strait	2/13/2003	2	CAT B	\$700.00			
558851	PAID		Benmont Steele	6/18/2003	2	CAT B	\$700.00			
558851	PAID		Crque Du Solai - O	1/18/2003	3	CAT A	\$900.00			
558850	PAID		Danny Gans	1/16/2003	3	CAT A	\$600.00			
558850	PAID		George Strait	2/13/2003	5	CAT C	\$750.00			

Inventory Sales Total: **\$44,794** Profit: **\$12,175.00** Advanced Sales Total: **\$96,090**

Print [F4] Advanced Sales

FIG. 52

5.3 Purchase Order Register
 Able to modify search criteria. Select Refresh after modifying the search criteria. Select an item by
 highlighting the row. Select Print, this will generate a Complete Purchase Order.

<input type="checkbox"/> <input type="radio"/> Purchases <input type="radio"/> Sales <input type="radio"/> Manage <input type="radio"/> Reports <input type="radio"/> Printouts						
<input type="radio"/> Date of POs to Show: <input type="text" value="12/17/02"/> <input type="button" value="Refresh"/> <input type="button" value="Print [F4]"/> <input type="button" value="F3 to Sort"/>						
ID	Status	SalesRep	Payment Type	PO Total	Event - Venue	Event Date
41622	Complete	11-1-2002	Credit Card	\$179.55	Yanni	05/03/03
41734	Complete		Credit Card	\$162.50	Shakira	01/28/03
41735	Complete		Credit Card	\$162.50	Shakira	01/28/03
41736	Complete		Credit Card	\$215.00	2003 Nokia Super Bowl	01/07/03
41738	Complete		Credit Card	\$215.00	2003 Nokia Super Bowl	01/07/03
41739	Complete		Credit Card	\$205.00	2003 Nokia Super Bowl	01/07/03
41827	Complete		Credit Card	\$355.75	Over	03/13/03
41855	Complete		Credit Card	\$202.40	Alan Jackson	02/07/03
41863	Complete		Credit Card	\$102.70	Alan Jackson	02/07/03

FIG. 53

5.4 Web Sales Register

Able to modify search criteria. Select Refresh after modifying the search criteria. Select an item by highlighting the row. Select Print, this will generate a Priced Event Sale Report.

Sales		Purchases		Sales Reports		Windows	
	D	Type	First Name	Last Name	Total	Purch Date	Sales Rep
►	185991	PRICED	JOE	GREEN	\$486.00	1/17/2003 9:38:21 AM	John

Print F4)	History [F5]	Refresh [F6]	Find [Ctrl+F]	Start Date: January 17, 2003	End Date:
-----------	--------------	--------------	---------------	------------------------------	-----------

FIG. 54

5.6 Exchange Transactions

Broker Transactional Details									
Display:	All Transactions		From	To	Amount	Unit Price	Unit Qty	Unit Total	Entered By
1/16/2003 1:34:37 PM	Titles Sold to Customer	Titles Sold to Customer	4/12/003 TBA	Jesus Unst Supperstar Customer Fwd Theodore Grah	2	385	0	0	ESTS47-ADV
					1000C P		1000	1000	

FIG. 55

6. Sales Reports
 6.1 Daily Sales by Event
 Select Date Range, Sorts by Event Name

Event Sales						
2003 A.M.A. Superbowl (Metromaine (Football)) Saturday, February 15, 2003 TBA						
Inv#	So.H	Rep	Customer	Location	Sold	Cost
155700	1/13/03	Amy Horton	CHARLES DUNLAP	Section: 113 Row: 05 Seat: 19 to 16	2	190.00
2003 FedEx Orange Bowl - Iowa Hawkeyes vs USC Trojans (Pro Player Stadium (Football)) Thursday, January 2, 2003 8:00 PM						
Inv#	So.H	Rep	Customer	Location	Sold	Cost
1551897	1/2/03	John	WHITE OFF	Section: 444 Row: 24 Seat: 20 to 20	0.00	0.00
1551897	1/2/03	John	WHITE OFF	Section: PRG Row: ORANGE Seats: 171 to 171	0.00	0.00
1551897	1/2/03	John	WHITE OFF	Section: TAILGATE K.W. PARTY Seats: 147 to 147	0.00	0.00
2003 Rose Bowl - Oklahoma Sooners vs Washington State Cougars (Rose Bowl) Wednesday, January 1, 2003 2:00 PM						
Inv#	So.H	Rep	Customer	Location	Sold	Cost
155179	1/1/03	Tim	GRANADO SQUINN	Section: 11 Row: 11 Seats: 01 to 02	2	150.00
Report Totals:						
1,002 282,751.97 20,357.63 74,384.34						

total tickets for date range	total Sold, Cost, Profit per Event
total Sold, Cost, Profit for date range	total Sold, Cost, Profit per Event
total Sold, Cost, Profit for date range	total Sold, Cost, Profit per Event
total Sold, Cost, Profit for date range	total Sold, Cost, Profit per Event

FIG. 56

**6.2 Daily Sales by Payment Type
Select Date Range, Sorts by Payment Type**

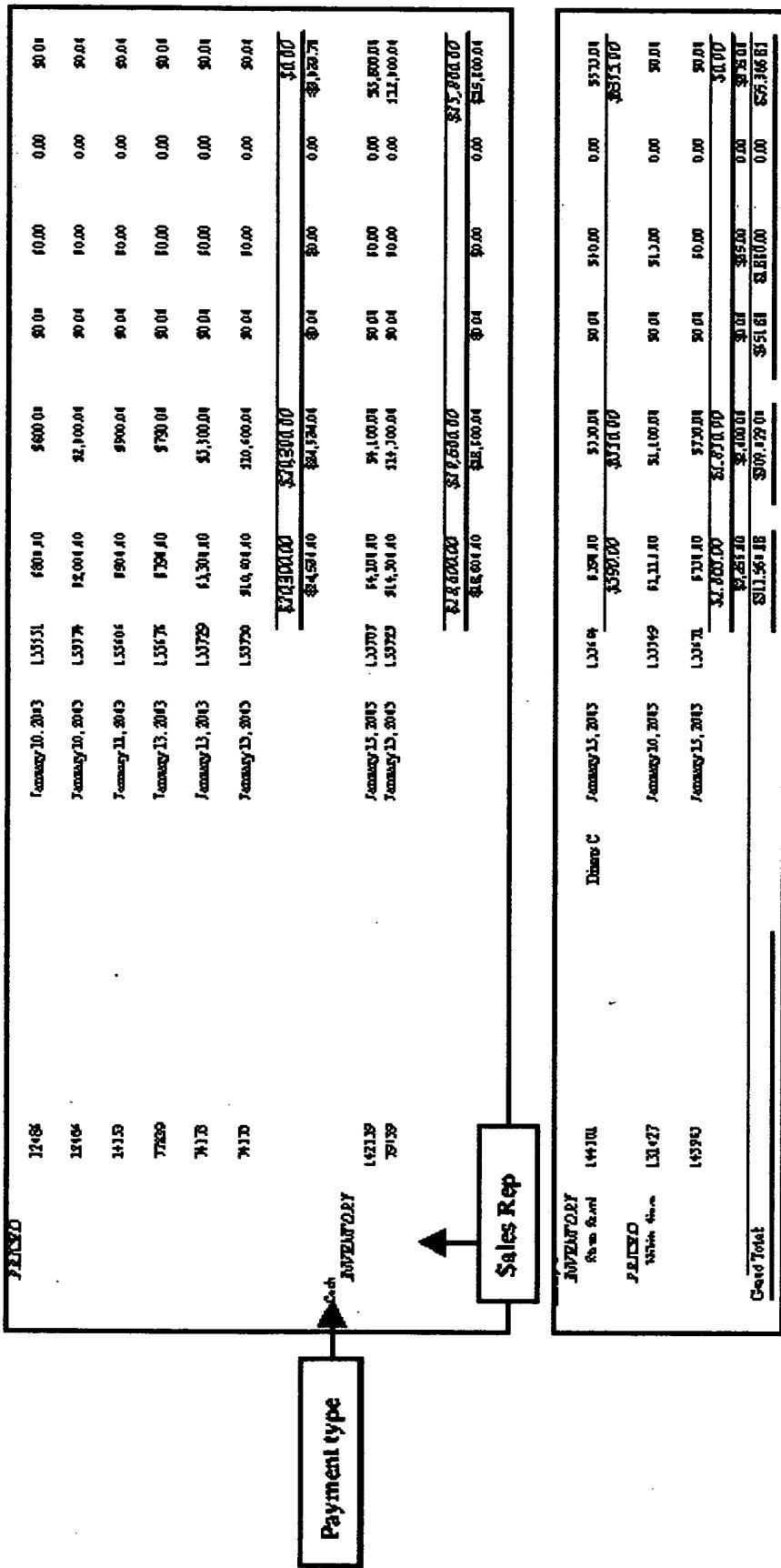


FIG. 57

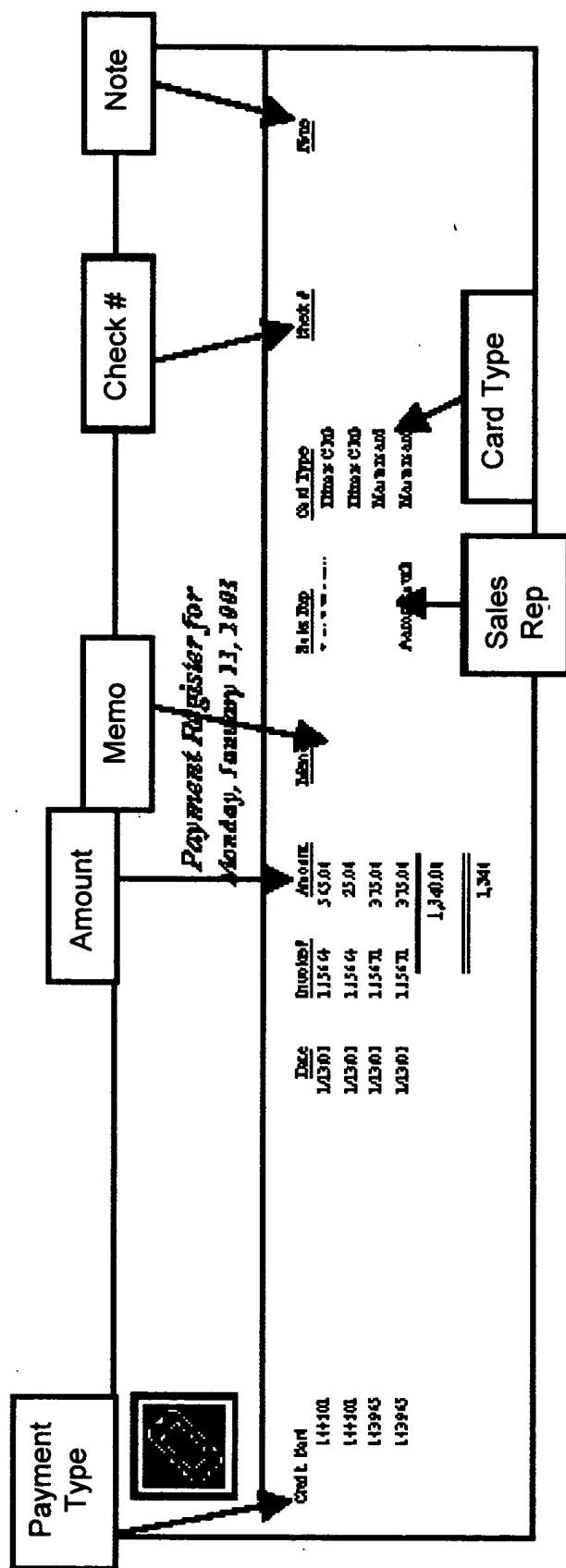


FIG. 58

6.4 Daily Purchases by Payment Type
Select Date Range

Payment Type	PO ID	PO Date	Amount	First Name	Last Name	Company
	43,480	1/13/2003	12:13:04PM			
	43,594	1/13/2003	10:35:02AM			
	43,596	1/13/2003	11:17:34AM			
	43,599	1/13/2003	11:47:31AM			
	43,600	1/13/2003	11:40:39AM			
	43,604	1/13/2003	1:11:59PM			
	43,607	1/13/2003	1:44:23PM			
	43,608	1/13/2003	1:51:56PM			
	43,612	1/13/2003	1:59:02PM			
	43,614	1/13/2003	2:26:45PM			
	43,619	1/13/2003	3:39:23PM			
	43,621	1/13/2003	4:40:51PM			

Payment Type

PO ID	PO Date	Amount	First Name	Last Name	Company
43,624	1/13/2003	6:03:38PM			

end of report total

FIG. 59

6.5 Cancelled Orders
Select date range

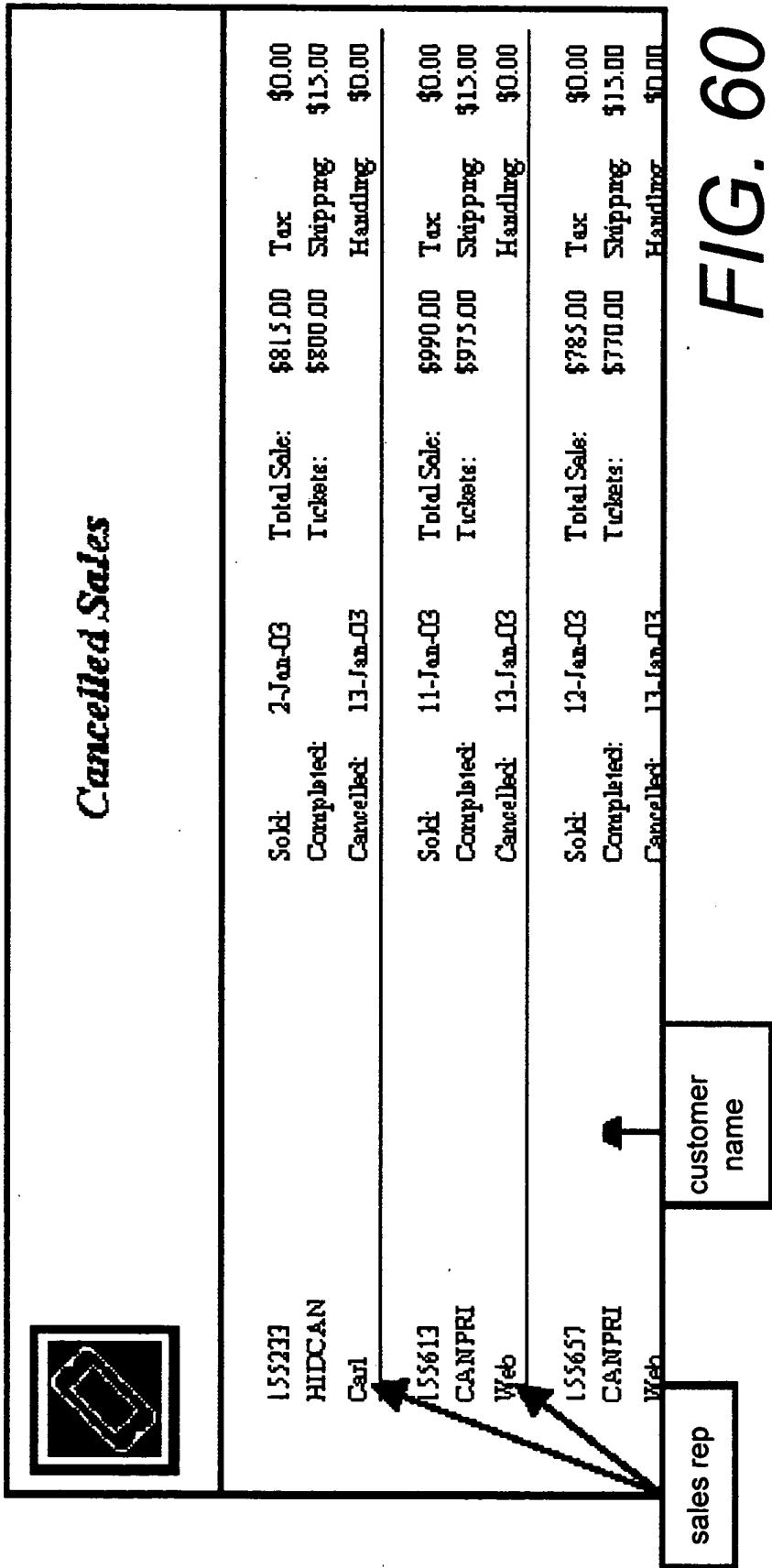


FIG. 60

6.6 Chicago Sales Tax Viewer

TIS TicketApp Ultra (2.1.95) - [Unlogged Sales Tax]

File Purchases Sales Manage Reports Windows

Settings

Month: Year: Hide Sales with \$0.00 Tax Tax Shipping Tax Handling

Invoice's with both categories F11 to Print Grid

ID Comp Date Tax Amt Sale Amt Sale Date

Search

Print Selected Rows Print Invoice

Sports

ID Comp Date Shipping Handling Qty Tax Total Face Total Taxable Est. Tax Invoice Tax

Theatre and Other

ID Comp Date Shipping Handling Qty Tax Total Face Total Taxable Est. Tax Invoice Tax

Print Selected Rows Print Invoice

FIG. 61

6.7 Chicago Sales Tax Report

Select Date Range

Prompt "Show sales you charged \$0.00 for?", select yes or no

Prompt "Do you charge tax on handling?", select yes or no

Prompt "Do you charge tax on shipping?", select yes or no

<u>Theatre</u>	<u>Total Qty</u>	<u>Total Price</u>	<u>Face</u>	<u>Taxable</u>	<u>Should be Taxed</u>	<u>Am Taxed for entire sale</u>	<u>Shipping</u>	<u>Handling</u>
Web	155,667	2	400.00	0.00	435.00	\$13.05	0.00	15.00

FIG. 62

6.8 Purchases for an Event

Provide search criteria

Event Picker

Headliner:	NFL Post Season (NFL)	Event:	
Venue:		Date:	
<input type="button" value="Search"/> <input type="button" value="Print"/>		<input type="checkbox"/> Show Deleted <input type="checkbox"/> Show Expired	
Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Veterans Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Gaslamp Plaza Suites	Thursday, 01/23/03	TBA
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Remanda Inn South	Thursday, 01/23/03	TBA
Hyatt Regency Roomz 1/23 - 1/27	Hyatt Regency (San	Thursday, 01/23/03	3:00 PM
Super Bowl XXXVII	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA

FIG. 63

Event Picker

Headliner:	NFL Post Season (NFL)	Event:	
Venue:		Date:	
<input type="button" value="Search"/> <input type="button" value="Print"/>		<input type="checkbox"/> Show Deleted <input type="checkbox"/> Show Expired	
Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
Super Bowl Package			
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Remanda Inn South	Thursday, 01/23/03	TBA
Hyatt Regency Roomz 1/23 - 1/27	Hyatt Regency (San	Thursday, 01/23/03	3:00 PM
Super Bowl XXXVII	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA

Select event by highlighting, Select Multiple events by suppressing the Control or Shift keys while highlighting with mouse.

FIG. 64

Click the Print button to generate the report

Purchase Orders by Event						
	Cost	List	Sold For			
NFC Conference Championship - Philadelphia Eagles vs Tampa Bay Buccaneers (Veterans Stadium (Football)) Sunday. January 19, 1981 2:00 PM Profit: (\$2,350.00)						
Tickets: 11 Sold Tickets: 2						
Purchase Order # 43383 Tickets: 2 Profit: \$350.00						
304 01 02 \$250.00 \$425.00 Sold In Hard 304 01 03 \$250.00 \$425.00 Sold In Hard						
Purchase Order # 43391 Tickets: 2 Profit: (\$350.00)						
364 05 05 \$350.00 \$650.00 \$0.00 364 05 06 \$350.00 \$650.00 \$0.00 1 In Hard In Hard						



FIG. 65

6.9 Event Sales

Provide search criteria.

Event Picker

Headliner:		Event:	
Venue:	Search	Date:	<input type="checkbox"/> Show Deleted <input type="checkbox"/> Show Expired
Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Veterans Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	GuestCamp Plaza Suites	Thursday, 01/23/03	TBA
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Ramada Inn South	Thursday, 01/23/03	TBA
Hyatt Regency Room# 1/23 - 1/27	Hyatt Regency San	Thursday, 01/23/03	3:00 PM
Super Bowl XXXIII	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA
Super Bowl XXXIII	Reliant Stadium (Football)	Sunday, 02/01/04	TBA
Super Bowl XXXI	Ford Field	Sunday, 02/05/05	TBA

Select event by highlighting, Select multiple events by suppressing the Control or Shift keys while highlighting with mouse.

FIG. 66

Click the Print button to generate the report



Event Sales

Super Bowl XXXVII (Qualcomm Stadium (South)) Sunday, January 26, 2003 3:00 PM

Inv#	Sold	Ref#	Customer	Location	Sold	Cost	Profit
153880	12/12002			Section: FIELD 20 Row: 20 Seats: 13 to 14	3,900.00	2,700.00	1,200.0
155755	1/13003			Section: CLUB 13 Row: 01 Seats: 11 to 13	5,850.00	4,200.00	1,650.0
155753	1/14003			Section: FIELD 09 Row: 25 Seats: 07 to 15	27,900.00	21,150.00	6,750.0
155659	1/13003			Section: CLUB 03 Row: 01 Seats: 14 to 14	5,900.00	4,300.00	1,600.0
155707	1/12003			Section: PLAZA 12 Row: 07 Seats: 01 to 02	4,100.00	2,800.00	300.0
155718	1/12003			Section: CLUB 03 Row: 01 Seats: 16 to 17	5,900.00	4,300.00	1,600.0
155655	1/12003			Section: CLUB 03 Row: 02 Seats: 08 to 17	29,500.00	21,500.00	8,000.0
155725	1/12003			Section: PLAZA 12 Row: 13 Seats: 05 to 10	8,700.00	7,200.00	1,500.0
155725	1/12003			Section: PLAZA 12 Row: 13 Seats: 17 to 20	5,800.00	4,800.00	1,000.0
40					97,550.00	73,950.00	23,600.0
Report Total:					40	97,550.00	73,950.00 23,600.00

F/G. 67

6.10 Event Sales Timeline (Weekly)
 6.11 Event Sales Timeline (Daily)

Event Picker

Headliner: Event:

Venue:

Show Deleted Show Expired

Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Verizon* Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Eastlawn Plaza Suites	Thursday, 01/23/03	TBA
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Ramada Inn South	Thursday, 01/23/03	TBA
Hyatt Regency Room# 1/23 - 1/27	Hyatt Regency San	Thursday, 01/23/03	3:00 PM
Super Bowl XXXVI	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA
Super Bowl XXXVII	Reliant Stadium (Football)	Sunday, 02/01/04	TBA
Super Bowl XXXVII	Ford Field	Sunday, 02/05/06	TBA

Provide Search criteria.

Select event by highlighting, Select Multiple events by suppressing the Control or Shift keys while highlighting with mouse.

FIG. 68

Select the Print button to generate the report

Weekly Sales by Category					
Event ID: 110,289		Super Bowl XXXVII			
		Qualcomm Stadium (Football)			
Week 3		Monday, January 13, 2003			
Category	Qty	Avg. Pkt.	Avg. Cost	Avg. Chst	Profit
Lower Level Goal to 30 Yard Line	B	27	\$2,985.19	\$2,231.48	\$20,350.00
Lower Level Corner Endzone	C	16	\$1,901.36	\$1,525.00	\$6,025.00
Lower Level Endzone	D	8	\$1,806.25	\$1,176.25	\$5,040.00
Upper Level Endzone	H	10	\$1,450.00	\$1,200.00	\$2,500.00
	61	\$139,915.00	\$106,060.00	\$33,915.00	



FIG. 69

6.12 Event Purchases Timeline (Weekly)

Event Picker

Headliner:	NFL Post Season [NFL]		Event:		
Venue:			Date:		
<input type="button" value="Search"/> <input type="button" value="Print"/>		<input type="checkbox"/> Show Deleted <input type="checkbox"/> Show Expired			
Event	Venue	Event Date	Event Time		
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM		
NFC Conference Championship -	Verizon* Stadium	Sunday, 01/19/03	3:00 PM		
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA		
Championship Package 1/23/03 -	Grosvenor Plaza Suites	Thursday, 01/23/03	TBA		
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA		
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA		
Safety Package 1/23/03 - 1/27/03	Ramada Inn South	Thursday, 01/23/03	TBA		
Hyatt Regency Room* 1/23 - 1/27	Hyatt Regency San	Thursday, 01/23/03	3:00 PM		
Super Bowl XXXVII	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM		
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA		
Super Bowl XXXVII	Reliant Stadium (Football)	Sunday, 02/01/04	TBA		
Super Bowl XXXVII					
Super Bowl XXXVII	End Field	Sunday, 02/01/04	TBA		

Provide Search criteria.

Select event by highlighting, Select Multiple events by suppressing the Control or Shift keys while highlighting with mouse.

FIG. 70

Select the Print button to generate the report.

Event ID: 110.289 Super Bowl XXXVII Qualcomm Stadium (Football)					
Week 2	Fridays, January 10, 2003				
	Lower Level Corner Endzone	C	2	\$1,775.00	\$1,350.00
	Upper Level Corner Endzone	G	4	\$0.00	\$1,250.00
Week 3	Mondays, January 13, 2003				
	Lower Level 25 to 50 Yard Line	A	9	\$0.00	\$3,138.89
	Lower Level Goal to 30 Yard Line	B	28	\$2,878.57	\$2,201.79
	Lower Level Corner Endzone	C	26	\$1,304.81	\$1,448.08
	Lower Level Endzone	D	12	\$1,204.17	\$1,217.50
	Upper Level Corner Endzone	G	2	\$0.00	\$1,250.00
	Upper Level Endzone	H	10	\$1,450.00	\$1,200.00
Grand Totals for Event					
	Lower Level 25 to 50 Yard Line	A	9	\$0.00	\$2,138.89
	Lower Level Goal to 30 Yard Line	B	28	\$2,878.57	\$2,201.79
	Lower Level Corner Endzone	C	28	\$1,338.39	\$1,441.07
	Lower Level Endzone	D	12	\$1,204.17	\$1,217.50
	Upper Level Corner Endzone	G	6	\$0.00	\$1,250.00
	Upper Level Endzone	H	10	\$1,450.00	\$1,200.00

FIG. 71

6.13 Event Profit/Situation

6.13.1 Current Events

Automatically Generates

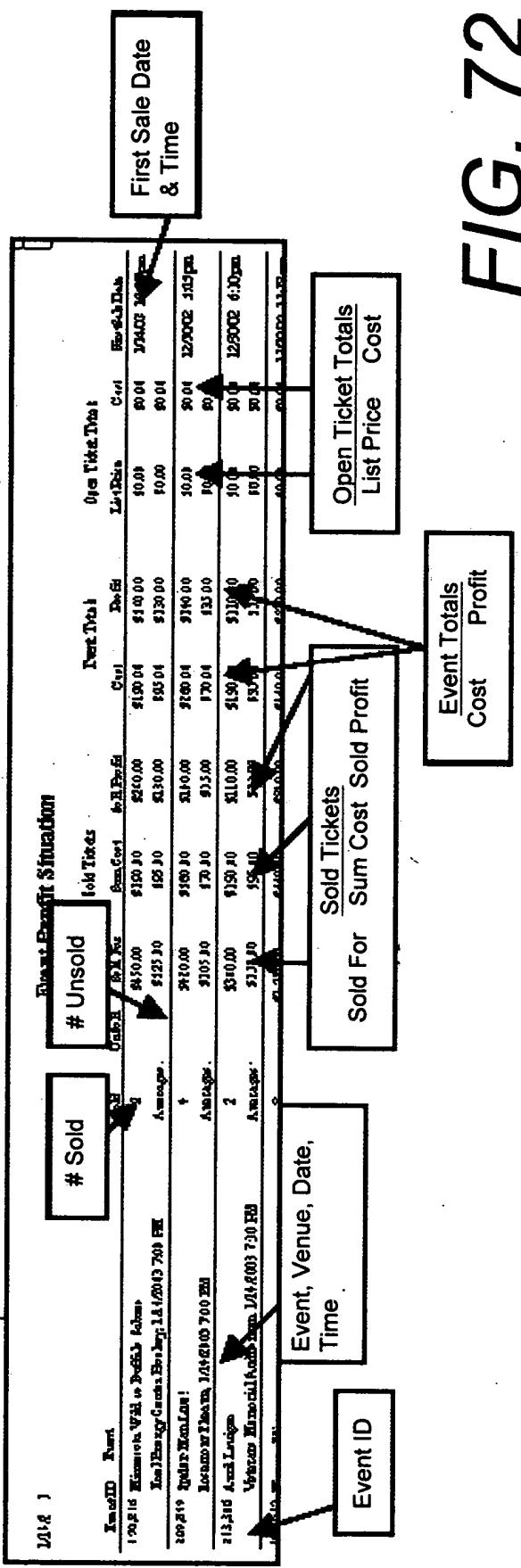


FIG. 72

6.13.2 Selected Event

Event Picker

Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Yergeran Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Gateship Plaza Suites	Thursday, 01/23/03	TBA
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Ramada Inn South	Thursday, 01/23/03	TBA
Hyatt Regency Room# 1/23 - 1/27	Hyatt Regency San	Thursday, 01/23/03	3:00 PM
Super Bowl XXXIII	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA
Super Bowl XXXVII	Reliant Stadium (Football)	Sunday, 02/01/04	TBA
Super Bowl XLI	Ford Field	Sunday, 02/05/06	TBA

Show Deleted Show Expired

Event:

Date:

Select event by highlighting, Select Multiple events by suppressing the Control of Shift keys while highlighting with mouse.

FIG. 73

Provide Search criteria.

6.14 Daily Totals

Automatically Generates

*Report is date inclusive in descending order

Daily Sales Report			
<u>Date</u>	<u>Sold Price</u>	<u>Cost</u>	<u>Profit</u>
Tuesday, January 14, 2003	90,965.00	67,968.00	22,997.00
Monday, January 13, 2003	75,860.00	52,184.41	23,675.59
Friday, January 10, 2003	22,105.00	14,834.58	7,270.42
Thursday, January 9, 2003	29,343.25	18,987.22	10,356.03
Wednesday, January 8, 2003	18,675.00	11,012.57	7,662.43
Tuesday, January 7, 2003	27,690.00	18,040.32	9,649.68
Monday, January 6, 2003	30,317.50	27,292.91	3,024.60
Saturday, January 4, 2003	2,015.00	1,390.00	625.00

FIG. 74

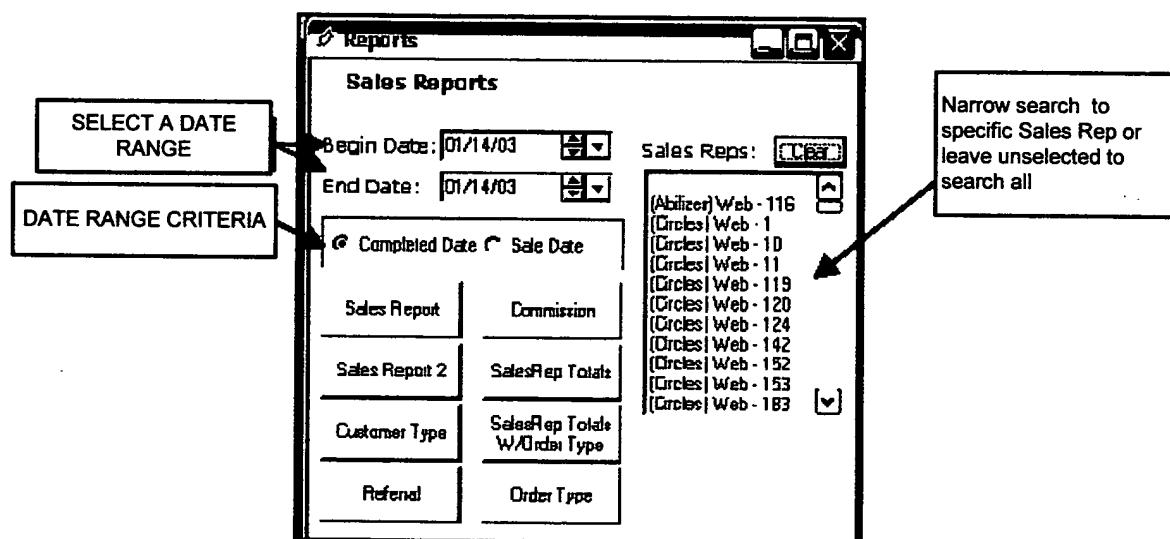


FIG. 75

FIG. 76



Sales Report

Sales Report provides sales information broken down by Sales Rep.

***Customer Type, Referral, Commission and Order Type Reports provide similar information.**

THERMODYNAMICS

Jimmy Buffett (American Airlines Arena (End Stage)) Thursday, February 13, 2003 8:00 PM

155745

<u>(Overture) Web</u>		SoH	Cost	Prv
155745	Jerry Buffet (American Airlines Arena (End Stage))			
	Thursday, February 13, 2003 8:00 PM			
Sold:	[3-Jan-03] Count: 4	\$560.00	\$396.00	\$164.1
Completed:	[4-Jan-03] Section 104 Row: 21 Seats: 03 to 06			
		\$560.00	\$396.00	\$164.1
Sale: Rev Total:		\$560.00	\$396.00	\$164.1



*Sales Report
by Sales Representative*

SalesRep Totals

*SalesRep Total with Order Type provides similar information